



*Support*  
**AND SERVICES**



**Traditional Custodians**  
We acknowledge the Traditional Custodians of the land where we work and pay our respects to their Elders, past, present and future.

Kurrajong\* Lord Baden Powell Drive Wagga Wagga NSW 2650 **Version 2025 Phone** (02) 6932 6000 **www.kurrajong.com.au** **ACN** 002 407 294 **ABN** 55 002 407 294 **Registered NDIS Provider No.** 405 000 8171 \*Kurrajong Waratah **Registered Provider** by the NDIS Quality and Safeguards Commission until 17 June 2024 Registration ID: 4-3LLM-500 under Section 73E(4) of the National Disability Insurance Scheme Act 2013.

**Front Cover** : Connor Mackay and Simon Doss. **Image Above** : Corey Sly.  
All images photographed by Jackie Cooper.

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# Welcome TO KURRAJONG



At Kurrajong we have been operating since 1957, helping people with disability achieve their goals and live a life of their choice.

Our vision is to create open, accessible and inclusive communities for all people in the Riverina Murray region.

Today, we are a registered National Disability Insurance Scheme (NDIS) provider and not-for-profit.

We reach all communities across the Riverina Murray region and offer local access to creative and social programs, support coordination, plan management, therapies, short and long-term accommodation, community access, employment readiness and supported employment.

For us, it's all about the individual. Their independence, their confidence, their control and living in communities where their choices are acknowledged and respected.

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# Achieve YOUR GOALS

At Kurrajong, we make sure we truly understand who you are as an individual. We will never use a one size fits all approach because there's no one else just like you, and that's what makes your needs unique. Your choices, dreams and aspirations matter.

We work with you to achieve your goals and help you to live a life of your choice in communities that we have helped make open and accessible.

Whether that's through helping you develop new skills, connecting you with the community, helping you to participate in the workforce or assisting you to live independently, the choice is always yours.



# *Our* SERVICES



## **kurrajong** first contact

Kurrajong First Contact staff are NDIS experts. They have a thorough understanding of the scheme and are kept up-to-date with any changes made to the NDIS over time.

Our First Contact Staff are located across the Riverina Murray Regions and can work one-on-one with people with disability and with their families or carers to help them understand and implement their NDIS plans. We also offer plan management and support coordination services to any client.



## **kurrajong** supported living

Kurrajong Supported Living provides accommodation and support services for children, adolescents and adults with disability.

Types of accommodation can include group homes within the community, assistance for people living at home, and short-term accommodation to provide a break for families and carers and the person with disability.

Supported Living also promotes the health and wellbeing of clients through programs aimed at developing people's social and personal skills, household living skills and their involvement in their community.



## **kurrajong** lifestyle choices

Kurrajong Lifestyle Choices assists people to develop the skills they need to work towards their goals, increase their independence, and participate as active members of the community.

Our activities cover recreation, leisure, personal development and the pursuit of personal interests, community participation and group involvement, volunteering, art, and building independent lifestyle skills.



## **kurrajong** therapy plus

Kurrajong Therapy Plus provides support and services to all people with disability - babies, children, school aged students, young people and adults with complex developmental delays. Our Therapy Plus Teams consist of unique multidisciplinary teams of speech pathologists, occupational therapists, physiotherapists, educators and family support workers.

A 'one-stop shop' for supporting people and their families/carers to assist with learning, development, inclusive community access, specific therapeutic supports and prescription of specialised equipment for all people with disability.



## **kurrajong** commercial enterprises

Kurrajong's Commercial Enterprises are located throughout the Riverina Murray region and help employees learn and develop employment skills across a range of areas.

Our services include recycling, catering, property services, laundry, and timber, all based across the Riverina Murray region.



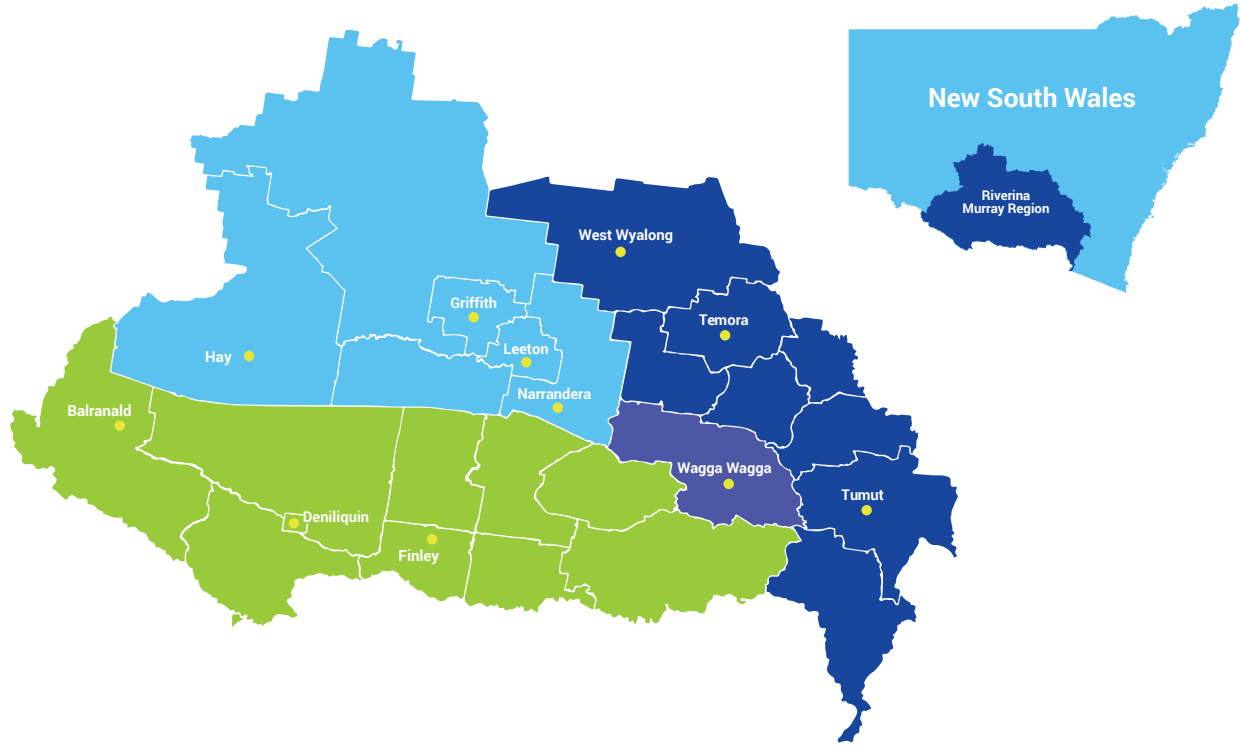
## **kurrajong** employment preparation

Kurrajong Employment Preparation supports people with disability to transition from school to work. classroom-based course helping students develop the skills they need for work, and practical on-the-job support in open employment or volunteer placements.

Employment Preparation teaches work skills, safety awareness, travel training, time management, resume building, communication in the workplace, work health and safety and general life skills.

The valuable skills that students learn during the course may help them find suitable employment or connect to a Disability Enterprise Service (DES).

Our LOCATIONS



Why USE AN NDIS REGISTERED PROVIDER

We work closely with the NDIS to ensure the services we provide to you are industry leading. Using a registered provider like Kurrajong means you can have piece of mind knowing that we are required to meet additional standards that unregistered providers do not have to meet:

	Registered Provider	Unregistered Provider
NDIS Worker Screening includes criminal history check	✓	optional
Access to NDIA-Managed Plans	✓	✗
Higher standard of quality services	✓	✗
Payments processed directly with the NDIA	✓	✗
In-depth documentation to reduce risks	✓	✗
Transparent polices including complaints	✓	✗
Internal and External Audits	✓	✗
3 years NDIS Commission Certification Audit	✓	✗



## *Your* FUNDING OPTIONS

### NDIS

We are a National Disability Insurance Scheme (NDIS) provider. If you're new to the NDIS, you may like some help to better understand how you can use the scheme to have more control over your services and the supports you receive.

Our team at Kurrajong First Contact are experts on all aspects of the NDIS and can work with you to make sure you're getting the most value from your funding in ways that enrich your life.

To find out more about the NDIS and eligibility requirements, visit us here:



*Scan it*



## *Pricing* FOR NDIS SUPPORT

The amount of funding you can claim depends on how you manage the funding in your plan. There are different ways to manage your funding. If your funding is:

- Agency-managed: Registered NDIS providers can claim up to the maximum price in the NDIS pricing arrangements and price limits for each NDIS support.
- Managed by a registered plan manager: Your plan manager can claim up to the maximum price in the NDIS pricing arrangements and price limits for each NDIS support.
- Self managed: You can choose how much to pay for each NDIS support and you can pay more than the maximum price in the NDIS pricing arrangements and price limits.

To know more, visit here:





**Kurrajong First Contact provides plan implementation support and advice, as well as support coordination and plan management.**

## Support Coordination

Our Support Coordination staff at Kurrajong First Contact will support you to connect and manage your informal, mainstream and funded supports based on your choices. They can source a diverse range of supports based in your local community and services offered through telehealth. Our staff are locals who are experts on the services offered in their communities and together have extensive knowledge and expertise of the NDIS.

**In a nutshell, we can help you to:**

Coordinate supports from a range of providers.

Develop capacity and resilience in your support and community network.

Resolve points of crisis.

Assist you to manage your plan funding.

## Plan Management

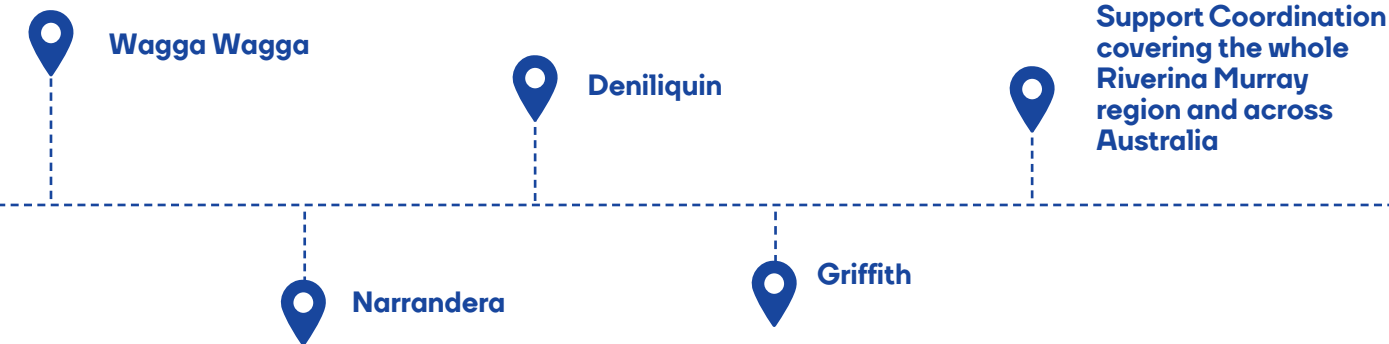
We know that the NDIS can be confusing, so we're here to help! Our Kurrajong First Contact Plan Management team takes the hard work out of Plan Management and can help you to manage your overall plan and supports.

We can also help by paying providers on your behalf if you've been funded for financial intermediary.

Plan Management is funded by the NDIS through a monthly fee, charged to a client's plan. This is a flat fee and not related to the complexity or size of a participant's plan.

If managing your own plan in the future is something you would like to do, we can help you get there too!

## Locations



# Lifestyle CHOICES

Kurrajong Lifestyle Choices offers assistance with social and community participation, and core supports.

## Day Supports

Our Lifestyle Choices day supports are flexible and tailored to you. Want to play sport? Sure! Maybe you'd prefer to make sculptures or learn woodworking skills? That's great too! The choice is always yours. Day supports provide you with the opportunity to build your skills, socialise and connect with your community.

We can help you to find or build on your passions and hobbies, be creative and support you to take part in courses – it's up to you! Activities can be either individual or in a group setting.

Music & dance workshops	Gardening	Bowling
Drama sessions	Bike riding	Bush walks
Swimming	Attending the gym	Art classes
Cooking	Computers	Going to the hairdresser
Support to access horse riding classes	Support to attend appointments	Exploring Hildasid Farm in Wagga



We work with you to design an individualised day program that can include volunteer work, building social and living skills, encouraging creativity or taking part in courses.

## Locations





# Supported LIVING

## Kurrajong Supported Living provides assistance with daily life and core supports.

Choose the home you live in and set up supports in the way that best suits you. Whether you want to move out, need a home away from home in short-term accommodation, are a family member and need to organise a short break for respite, or simply want some extra support in your own home, we can help!

Our team at Kurrajong Supported Living provide you with the ability and choice to live in a group setting with other people with disability or on your own with support. We also offer short term and medium term accommodation, and drop-in support.

## Short Term Accomodation (STA)

STA offers short-term breaks for families or carers of children and adults with a disability to help support and maintain their caregiving relationships. Parents and carers often have little time for themselves to maintain their own interests, health and relationships. Planned STA gives families that all-important break.

Short Term Accommodation is available to anyone with an intellectual disability over 8 years of age. Your NDIS funding can allow for up to 28 days a year in STA. You might choose to stay a few weekends a year, for a week, or overnight.



## Supported Independent Living

Kurrajong Supported Living has group homes across the Riverina Murray Region. We know that there's no place like home, so we make sure that our group homes are as comfortable as possible for you.

Each home supports between two and five people and is staffed with a Kurrajong Support Worker. Our team at Kurrajong Supported Living provide you with the ability and choice to live in a group setting with other people with disability or on your own with support.

When living in Kurrajong supported living, you can choose to receive support with day-to-day tasks like:

Household living	Taking medication
Social skills	Daily living skills
Community access	Money management
Vocational and employment support	Relaxation and leisure activities

## Locations

Wagga Wagga



Narrandera



Deniliquin



Leeton



West Wyalong

(Supported independent living only)

# Drop in **SUPPORT**

**Kurrajong Drop in support offers flexible supports for people with disability to live independently in their own homes or transition to independent living arrangements.**

Drop-in Support services help you to live as independently as possible. We can help you with your personal daily tasks and provide supervision if needed – the choice is yours!

Our team at Kurrajong Supported Living can provide regular drop-in support to help you live in your own home.

This type of support is a great fit for people who need a small amount of support to live independently in the community.

Your Kurrajong support team will visit you in your own home, and provide support and training in a variety of areas depending on what you choose.

## Locations





# Therapy PLUS

**Kurrajong Therapy Plus supports children, young people and adults with disability and/or complex developmental delays to improve daily living through assistive technology and core supports.**

At Kurrajong Therapy Plus, we are very proud of our unique multidisciplinary service which includes speech pathologists, occupational therapists, physiotherapists, educators and allied health assistants. Kurrajong Therapy Plus services people with disability of all ages and children with developmental delays.

The benefit of having a multidisciplinary team of therapists like ours is that we can work collaboratively within our team to develop a complementary therapy plan where multiple therapy types are required.

## Kurrajong Therapy Plus offers:



### Speech Pathology

Speech pathologists treat communication disorders, including speech, language, and voice issues.



### Education

Educators support families in learning and well-being by working one-on-one with children in preschool, school, at home, and in transition groups.



### Physiotherapy

Physiotherapists support families with disabilities from infancy to adolescence using evidence-based methods.



### Occupational Therapy

Occupational therapists help individuals with daily tasks to improve living skills.



### Family Support

Assisting therapists and educators deliver quality outcomes for clients.

To find out more about our children specific services, visit us here:

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## Locations



### Wagga Wagga

OT, Speech, Physio, Educators, Allied Health Assistants.



### Leeton

Full time Educator.



**Across the Riverina Murray region through telehealth**



### Tumut

Educator and OT.



### Griffith

Full time OT and Educator.



### Narrandera

Part time Speech and OT, Educator.



# Employment SUPPORT

Our Employment Preparation and Youth Employment Assistance team are ready to set you up for employment success.

We know that transitioning from school to adult life or finding a job can be challenging. We take the time to get to know you and your support network so we can help you reach your

employment goals and help you navigate through the unknown. We offer both Employment Preparation support for adults as well as Youth Employment Assistance.

## Youth Employment Assistance

The transition from school to work is a big step, and we're here to support young adults with disability and their families during this important time.

We work closely with you and your support network to create a clear plan for your employment goals, with regular progress reviews to keep you on track.

With Youth Employment Assistance or YEA, you can choose to learn:

**Employability skills** punctuality, acceptable workplace behaviour, personal presentation resume building and interview techniques.

**Workplace skills** teamwork, the importance of communication, workplace health and safety. First Aid, White Card, practical skills taking orders, handling cash, using the register, interacting with customers, serving customers using a coffee machine, table service.

How to search for jobs and work placements.

**Travel Training** including learning about the transport options available to you, how to travel safely, license training, carpooling with coworkers. Support in obtaining your license.

**Driving SIM**, understand road signs, test your speed, practice braking, navigate modules on driving under the influence and using mobile phones while driving.

Assist in finding you work placements and employment through our extensive network.

## Employment Preparation

Transitioning into employment can be challenging, and we're here to help. Our Employment Preparation support is designed to assist adults with disability in finding and keeping a job, whether in open or supported employment. We offer tailored support based on your needs, interests, and career goals, helping you develop essential workplace skills and gain independence.



## Locations



Wagga Wagga



Griffith  
(also covering Leeton and Narrandera)



Finley



Deniliquin

# Supported EMPLOYMENT

Learn new skills and become a part of the Kurrajong team.

Supported Employment is just what the name suggests – employment with extra support for people with disability. Often times this is support with doing the job, learning new skills and setting goals which we can assist you to meet.

Supported Employment gives you the opportunity to make your own money, learn new skills, make friends and strengthen your connection with the community.

We're always on the lookout for new team members, so if you're ready to try something new and learn new skills, contact us to chat about starting your Supported Employment journey.

At Kurrajong, we own 5 Commercial Enterprise businesses which provide Supported Employment to over 130 people with disability.

## Our 5 Commercial Enterprise are:



### Kurrajong Timber

Activities with clients – help cooking, riding a bike, go bowling and many more.



### Kurrajong Laundry

Join or assist our Employee Satisfaction Focus Group



### Kurrajong Property Services

General farm help, gardening, maintenance, tour assistance, animal care



### Kurrajong Recycling

Fundraising and event organisation and assistance



### Kurrajong Catering

Assisting therapists and educators deliver quality outcomes for clients

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## Locations



### Wagga Wagga:

Catering, Timber, Property Services and Recycling



### Narrandera:

Laundry and Recycling



### West Wyalong:

Recycling



### Leeton:

Laundry



### Deniliquin:

Cafe, Catering, Meals on Wheels, Property Services

## Does Kurrajong sound like the right provider for you?

We would love to welcome you to our community of over 1000 clients working towards their goals and living their best lives each day!

To reach us, call **1300 764 620** or visit us on our website at [www.kurrajong.com.au](http://www.kurrajong.com.au) or scan the QR code:



*Scan it*



## Client checklist

Once you get in contact with us to start your journey with Kurrajong, we will need you to provide us with some information to help us best support you.

To get a head start on the process, make sure you have the relevant information about your health needs ready:

- ☐ Medication chart for when you are taking medications whilst in service.
- ☐ Current and authorised Behaviour Support Plan.
- ☐ Any current health or medical plans, such as epilepsy or diabetes plans.
- ☐ NDIS number, goals and plan dates.





[www.kurrajong.com.au](http://www.kurrajong.com.au)