

Annual Report 2022 - 2023



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Traditional Custodians

We acknowledge the Traditional Custodians of the land where we work and pay our respects to their Elders, past, present and future.

Kurrajong* Lord Baden Powell Drive Wagga Wagga NSW 2650 Phone (02) 6932 6000 www.kurrajong.com.au ACN 002 407 294 ABN 55 002 407 294 Fundraising Authority CFN 10754 © Kurrajong 2020 Certified Environmental Management System ISO 14001:2015 Certificate No. EMS 569444 Certified Quality Management System ISO 9001:2015 Certificate No. FS 674308 Certified E-Waste Scheme AS/NZS 5377:2013 Certificate No. 617084 Registered NDIS Provider No. 405 000 8171 *Kurrajong Waratah Registered Provider by the NDIS Quality and Safeguards Commission until 17 June 2024 Registration ID: 4-3LLM-500 under Section 73E(4) of the National Disability Insurance Scheme Act 2013. Front Cover: Tim, Luke and Jason outside their house in Narrandera. Image Above: Janna Harrison and Group Facilitator Jake Ploenges at Hildasid Farm.

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Our Communities

We are a registered National Disability Insurance Scheme (NDIS) provider and not-for-profit organisation.

We reach all communities across the Riverina Murray region and offer local access to creative and social programs, support coordination, plan management, therapies, short and long-term accommodation, community access, employment readiness and supported employment.

For us, it's all about the individual. Their independence, their confidence, their control and living in communities where their choices are acknowledged and respected.

We do what we do because we care. We care because this is their home and these are their communities.

New South Wales

Our Service Essence



Our Services



Our First Contact staff are located across the Riverina Murray region and can work one-on-one with people with disability and their families and carers to help them understand and implement their NDIS plans.



Kurrajong Therapy Plus is a unique multidisciplinary team of speech pathologists, occupational therapists, physiotherapists, educators, allied health assistants and educator aides.



Kurrajong Supported Living provides accommodation and support services for children, adolescents and adults with disability to live safely and effectively in their community.

Number of people employed





Number of clients supported

1,239 絕

Number of nights in short term accommodation

값 **1,644**

kurrajong employment preparation

Kurrajong Employment Preparation supports people with disability to transition from school to work. With on-the-job support in open employment to help students develop the skills they need to find suitable employment.

kurraiona lifestyle choices

Kurrajong Lifestyle Choices supports people with disability to develop the skills they need to work towards their goals, increase their independence, and participate as active contributing members of their community.

615_{staff} Supported **130** employees NDIS planning support hours 45,053 Group homes 9 . ſJ **73**





Kurrajong's Commercial Enterprises are located throughout the Riverina Murray region and help employees learn and develop employment skills across a range of areas.

About Kurrajong

Our Patrons



Patron in Chief



Mr Michael Kennedy OAM Life Member and Patron



Mr Peter Perkins Life Member and Patron

Our Life Members

Mrs Marjorie Anslow OAM
Mr Garry Forde
Mr Tony Kew
Mrs Joyce Reynolds

Mr John Cosier Mr Bill Howitt OAM Mr Malcolm Nixon Mr Allen Thomas

Mrs Marcia Fife Mr Michael Kennedy OAM Mr Peter Perkins

Our Deceased Life Members

Mrs Audrey Cowley (passed away 2004)	Mr Herb Cowley (passed away 2016)	Mrs Nell Davis (passed away 2022)
Mrs Rita Deaner (passed away 1996)	Mr Wal Fife (passed away 2017)	Mrs Sybil Haw (passed away 2017)
Mr William Hurd (passed away 1995)	Mrs Lettie McDonald (passed away 1997)	Mr Ken Reynolds (passed away 2022)
Mr Cedric Robertson (passed away 2017)	Mrs Ada Robinson (passed away 1993)	Mrs Enid Scobie (passed away 2017)
Mr Wal Scobie (passed away 1992)		

Our Corporate Life Members

Myer, Wagga Wagga

Wagga Daily Advertiser

7 Network

SCA



Our Board Of Directors are local community members with diverse backgrounds who are committed to helping people with disability live a life of their choice. The role of our Board of Directors is to provide Kurrajong with strategic management, oversight and governance.



Back row (from left) to front

Kingsley Ireland Louise Lotz

Ray Carroll Danielle Pokoney The Board is made up of nine voluntary members and an Executive Officer. The Executive Officer reports to the Board and leads Kurrajong's managers and staff who are committed to delivering our vision – to create open, accessible and inclusive communities for all people.

Patrick Dawson Jen Spain

Phillip Roy Susan Huntly

Chairman's Report



Kingsley Ireland

Chairman

It is my pleasure to present my Chairman's report for 2023. During the year the Board continued to provide strong oversight to the operations of the organisation.

There were of course issues and challenges that had to be addressed and overcome, however, the multitude of positive outcomes and achievements far outweighed these issues and challenges. Pleasingly, after recording a surplus of \$539K for the year the organisation remains in a very strong financial position with net assets of \$47.1M. We are all aware of the current issues people are facing dealing with the cost of living pressures and Kurraiong is not immune from these cost increases. As such it is imperative that we keep a close watch on our financial performance to ensure we are able to continue to provide the guality services to our clients and families that we do.

Our client numbers increased from 1.158 at 30th June 2022 to 1,211 at 30th June 2023 which is a 4.6% increase compared to a growth target of 5%. Actual services delivered per client remained consistent at 1.82 which was pleasing. After experiencing strong growth in client numbers since we entered the NDIS in 2017 the Board now feels that client

growth may have plateaued as the NDIS starts to mature. We have, however, set an aspirational growth target of 5% in client numbers for 2024 and 2025 so we will see where that takes us in the future.

We continued to work on the 2022-2025 Strategic Plan and in particular the three Key Strategies below. The achievement of these key strategies will assist Kurrajong to improve and grow whilst remaining an organisation that clients, families, staff and external stakeholders can be proud of.

1. **Enhanced Service Delivery**

2. Growing a Workforce for Now and the Future

> 3. **Growth for Future** Generations

I am pleased to advise that we have maintained our commitment to our continuous improvement strategy in relation to our assets including but not limited to the potential Deniliquin subdivision to enable more supported accommodation options in the town and the Hildasid Farm development in Wagga to promote engagement with the Wagga and surrounding communities. We have also continued our ongoing commitment to ensuring quality management and safety strategies are in place at all our services and businesses together with ensuring the delivery of our Strategic Workforce Plan, Technology Roadmap and Marketing and Communication strategies.

Again, the Board ensured all statutory compliance requirements, systems and processes were in place to control and monitor the organisation's activities and every Director contributed in various ways during the year and their advice and commitment to Kurrajong is very much appreciated.

30th June 2023

†4.6%

30th June 2022

Our various Subcommittees have continued to provide valuable input to the Board.

All Directors are part of one and sometimes two subcommittees and I would like to thank everyone involved with these subcommittees, especially the independent volunteer members of these subcommittees who willingly give their valuable time. We do appreciate every member of each Sub Committee giving of their time, expertise and valuable input.

This year, Directors Phil Roy and Louise Lotz advised that they would not be seeking re-election to the Board. Phil has been a Director for six years chairing the Digital and Communication Subcommittee plus he has been a member



Potential Deniliquin Subdivision

of the Finance and Audit Subcommittee. Louise has been a Director for eight years and has been a member of the Risk Management Subcommittee as well as being a member of the Digital and Communications Subcommittee. Both Phil and Louise have been tremendous contributors to Kurrajong during their time as Directors. I would like to thank them most sincerely and wish them well for the future.

In addition, I have advised the Board that, due to increasing family commitments I too would not be seeking reelection to the Board as a Director and Chairman. After nearly four years on the Board this was a tough decision to make as I have enjoyed being part of the Board especially the

1,211 clients

1,158 clients

last 12 months as Chairman. The good news is that four new Directors will be welcomed to the Board later this year to replace those leaving. I would like to thank my fellow Directors and our CEO Ray Carroll for their support to me personally, especially during my short tenure as Chairman. Thank you also to our very competent General Managers, Managers and staff for their excellent work throughout the vear.

It is sad to be leaving Kurrajong but I know with a strong Board together with committed executives, management and staff, Kurrajong will continue to progress to ensure our clients and families receive the quality services they choose and deserve.



Hildasid Farm Development

Treasurer's Report



Jen Spain Treasurer

I have pleasure in reporting another very successful year for Kurrajong.

Total revenue increased by 12.3% from the previous year to \$58.2M, largely due to increases in NDIS income, Rosebank Unit sales and interest income.

The net surplus for the year was \$539k with net capital expenditure on buildings, plant and equipment and motor vehicles amounting to \$4.7M. The bulk of our revenue came from NDIS and other Government funding contributing 77.3% and **Commercial Enterprises** contributing 15.2% of the total revenue.

Our interest income was also up significantly on previous years due to the increases in term deposit rates resulting from recent Reserve Bank interest rate rises across the nation.

Expenditure increased by 14.9% to \$57.7M mainly due to an increase in employment related costs including a substantial increase in our worker's compensation premium. Whilst the surplus

of \$539k is quite a good result and the organisation remains in a strong financial position we are, unfortunately, not immune from the current increase in business and living costs being experienced by companies and individuals across Australia. With large wage increases already handed down by the Fair Work Commission this year and NDIS prices not being fully and properly adjusted to absorb these increases, we are anticipating a significantly tough financial year ahead which our 2023-2024 budget reflects. As such, we are working hard to ensure we keep our costs within or better than budget looking to increase our service provision and business activity whenever an opportunity presents itself.

One opportunity we are progressing with is the recycling of solar panels which we have set up at our Recycling plant in Chaston Street here in Wagga. We have entered into a joint venture arrangement with a local solar company and the operation will involve removing the valuable components of

the solar panel for resale or if the panel is in good condition, selling the complete unit to a third party. Although in its early stages, we are confident that with the current emphasis and push for renewable energy in Australia this new venture will be a success.

During the year we received funding of \$60,372 from the NSW Government's Community Building Partnership 2022 Program for Accessible pathways and enhancement of facilities at Hildasid Farm. replacement of a washing machine at Narrandera Laundry and a ride on lawn mower at our West Wyalong service.

Major capital expenditure planned for 2024 includes the possible development of the vacant land at Deniliguin, facility improvements at Lord Baden Powell Drive, continuing works at Hildasid Farm and construction of 3 x 2-bedroom units in Inglis St. Wagga Wagga. Once again, our Finance & Administration team continued to provide high level financial, accounting and payroll services to all business and service units. As we continue to grow year over year the volume of work required by our Finance & Administration team obviously increases in line with this growth and it's pleasing to know that we have experienced health and viability of the and capable staff to handle this organisation. workload - thank you.

In closing I extend my thanks to the CEO, Ray Carroll and my fellow Directors for their support and for the role they undertake in providing valuable oversight and support to maintain the financial



Income Statement

58.225

What we earned	\$,000
Sale of Goods and Provision of Services	8,842
NDIS & Government Subsidies	45,002
Rent and Contribution Investment Properties	1,287
Interest	733
Fees, Fundraising, Donations and Other Income	2,282
Gain on Disposal of Property, Plant and Equipme	ent 78

TOTAL REVENUE

What we spent	\$,000
Staff costs	36,968
Depreciation of Property, Plant and Equipment	2,172
Cost of Sales	1,572
Operating Expenses	16,973
TOTAL COSTS	57,685

Also, my special thanks to our Finance and Administration Manager, Mrs Sharyn Atherton for the excellent role she performs in monitoring and reporting on the financial aspects of the organisation.

- NDIS & Government Subsidies
- Sale of Goods and Provision of Services
- Fees, Fundraising, Donations and Other Income
- **Rent and Contribution Investment Properties**
- Staff Costs
- **Operating Costs**
- Equipment Costs

What we own	\$,000
Property, Plant and Equipment	27,213
Investment Properties	1,945
Cash and Cash Equivalents	29,920
Debtors	2,594
Stock on Hand	763
Other	199
TOTAL ASSETS	62 622
TOTAL ASSETS	62,633
	02,033
What we owe	\$,000
What we owe	\$,000
What we owe Creditors	\$,000 5,538
What we owe Creditors Rosebank Occupancy Deposits	\$,000 5,538 5,170
What we owe Creditors Rosebank Occupancy Deposits Provisions	\$,000 5,538 5,170 3,938

Equity

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\$47.062

CEO's Report



Ray Carroll Chief Executive Officer

I am pleased to provide my report for the year which has again produced many great achievements and in an ever changing NDIS environment I feel that we have responded well to the challenges that emerged during the year.

During the financial year and into the current financial year we experienced some change in our Management structure with the following people taking up vacated roles and I would like to welcome Victoria Mack, Therapy Plus Manager, Jennie Brunton, Marketing & Communications Manager, Robert Hanlon, Outreach Services Manager, Brett Randal, Kurrajong Recycling Manager and Andrew McIntosh General Corporate Services.

Commercial Enterprises

Earlier in the year, our Commercial Enterprises were still grappling with lockdowns, making it difficult to operate and provide a safe workplace for our teams. As we came out of lockdown it was great for everyone to get back to work and we have all enjoyed doing what we do best; providing employment for our 130 supported employees in a friendly and supportive environment. It's always very encouraging to see the innovative ideas that our staff have to provide employment and create sales across the region. But as always, we couldn't do this without the support we get from the communities in which we operate.

Kurrajong Timber has had a difficult period with a shortage of raw materials, making it a difficult environment to operate in. The supply issues have now largely reduced; however, we anticipate a difficult year ahead, we will be managing our expenses and finding new markets to ensure we maintain positive results. Our recently developed kindling product continues to see sales increase. we are currently investigating new equipment and processes to meet the growing demand for this popular product.

The last year has been a busy time for Kurrajong Recycling, however, with low unemployment nationally, recruitment of staff has been difficult. We are confident however that with a recent internal focus on attracting and retaining staff we will be able to fill and retain the positions we need. Our management team and staff continue to evolve to better support our Supported Employees and strive to make Recycling an even better place to work. We understand the value of work for people living with a disability and the friendships and networks that our people gain at work is pleasing to see and something we encourage.

Operationally, the recycling volumes from the six council areas that we service continued to grow. Recently we became a collection agent for the Drum Muster Program, which has resulted in an influx of plastic drums delivered to our site from across the region. Our people remain a big focus of the business and the monthly barbeque and Employee of the Month awards allow us to show our appreciation and acknowledge the great work that our people do every day.

Narrandera Laundry has seen some changes with a small decrease in employees and a growth in customer orders. We are about to take on another two large customers in the local area and as a result we are looking to purchase a new press and linen folder to help automate some of our processes.

Leeton Laundry is still producing some great results in the three days we are open. We have a long-term customer base and are doing over 60 baskets of ironing each week. Recently we were rewarded for our hard work by being awarded the 2023 Business Chamber Award for Excellence in Diversity and Inclusion – this was a great achievement. Congratulations to all.

Narrandera Recycling has quietened a little over the last 12 months with a decrease in employees and one of our cardboard suppliers losing their contract with a major company in Griffith. We are now processing around 94 bales of cardboard each month. The number of lawns that our team mow has not changed over the last twelve months and we are now looking to do more.

The kindling we make is always selling fast, so it is keeping the staff and employees busy.

West Wyalong Recycling is going well with cardboard collection increasing along with picking up a new contract to clear core sample trays for the mine, which has increased the workload at the shed dramatically. On top of this new venture, we are still mowing lawns under contract and private lawns and producing kindling which has been in high demand.

Kurrajong Property Services in Wagga Wagga is always a hive of activity cleaning many buildings and mowing lawns at the Department of Primary Industries and The Australian Rail Track Corporation plus mowing many other Kurrajong sites and looking after the bus runs that we have for our supported employees. In addition, we look after the maintenance of buildings and machinery for many of the Kurrajong properties and our large vehicle fleet for all areas.

Kurrajong Catering in Wagga Wagga has continued its strong growth, making around 700 biscuits and over 1,000 sandwiches per month. Lunches for employees and staff average 450 per month. We also do three to four external catering jobs per month, and lasagne and quiches which are sold locally through FoodWorks in Wagga Wagga. The quality of the food we produce is amazing. Deniliquin Property Services' demand for kindling continues to grow, we are currently working on a new process to increase production to keep up with demand. Other services provided by our team include security shredding, lawn and garden maintenance plus car care for the Department of Community Services and Kurrajong vehicles.

In the kitchen at Deniliquin our biscuit sales continue to be a community favourite with sales increasing and our frozen meal sales continuing to grow. In addition, biscuit gift boxes are now sold all year round, with advertising being done for special occasions –Christmas, Mother's Day, Father's Day etc.



CEO's Report



First Contact Representative, Kathrine McKenzie.

First Contact

Over 2,000 NDIS service agreements were completed by our First Contact team, all of which are now being created in the new customer relationship management system (CRM). Strong growth in First Contact services saw three new staff members employed in Wagga Wagga and one in Griffith.

The Support Coordination team now supports 340 clients across the Riverina Murray and reaching as far as Sydney, Western Australia, Canberra and Alice Springs. Plan Management followed a similar trajectory, providing support to 450 clients.

In Wagga Wagga and Griffith, the Employment Preparation team supported ten clients to obtain employment throughout the year – a great outcome for all involved. Employment Preparation has relocated to premises in Lake Albert in Wagga Wagga. We have plans to develop an employment hub where clients can develop skills across a range of job types in simulated work environments, with future plans to develop a similar hub in Griffith.



Former Directors, Staff and Clients outside the new building in Narrandera on R U OK Day 2023.

Lifestyle Choices

Lifestyle Choices continued to deliver exceptional support throughout Wagga Wagga, Deniliquin, West Wyalong, Leeton, Temora and Narrandera.

At Narrandera staff and clients were thrilled to move into their new purpose-built building on East St. This is a fantastic building where a full range of social and recreational activities including cooking, music, art, woodwork, drama, bike riding and much more are now available.

Edsel Lerios, Educator Assistant and Louise Evans, Educator, planning the day's activities.

Therapy Plus

Victoria Mack commenced as Kurrajong Therapy Plus Manager and she brought a new perspective to the service. Working closely with the Executive team and her staff Victoria has developed several new initiatives to increase the capacity of therapists enabling support to be provided to more clients and families throughout the region.

Notable new initiatives include the Coordinated Kids Program, which is a group that runs during school holidays with the goal of improving skills important for participation in sports, such as kicking, catching, throwing, balancing and coordination. The Early Riders Bike Group also runs during school holidays and aims to increase children's bike riding skills and improve confidence. The team is hoping to run more of these group programs during school holiday blocks and are grateful to the families that have already participated.

Therapy Plus will also be the first Kurrajong service to fully manage its service delivery through the new CRM which is expected to provide greater efficiency of all staff at Therapy Plus and allow more timely and collaborative engagement with clients, families and carers.



Megan Poulter relaxing at home with Support Worker Reverien Nininahazwe.

Supported Living

Throughout the year Supported Independent Living (SIL) continued to expand with a number of new group homes opening in Wagga Wagga, Narrandera and Deniliguin. In Leeton, four of our long-term Kurrajong clients transitioned to a beautiful new home in Isabella Drive which Kurrajong purchased specifically to meet their needs. This move also made a permanent new home available for two other clients who are now living comfortably together in Drummond Street.

In Wagga Wagga, a minor restructure of the SIL team led to the creation of four Client Care Coordinator positions. These roles have been implemented to improve the level of care provided Griffith residents were also treated to a drama extravaganza at the Griffith Regional Theatre with the Kurrajong's Got Talent performance showcasing the exceptional talents of our Lifestyle Choices clients.

to SIL clients, enhance communication with families and ensure support is aligned with best practices and comply with NDIS guidelines.

Supported Living also opened two new Short-Term Accommodation houses in Narrandera and Deniliquin where clients can opt to take a short break throughout the week and over the weekends.

The availability of these respite services has proven to be a welcome addition to Kurrajong's support offering to local clients and those from surrounding towns. Our Drop in Support and Social Connections services also continued to provide excellent support to our clients.

CEO's Report

Corporate Services

The focus of the past year in the Quality and Safeguards team has been to review, strengthen and improve Kurrajong's practices. As we work towards Kurrajong's NDIS Re-Registration audit in March 2024 we are revising and streamlining policies and procedures to reflect our current practice and contemporary best practice in the sector. We continue to navigate the ever-changing requirements of the NDIS Quality and Safeguards Commission to ensure Kurrajong maintains its compliance with the scheme whilst ensuring our clients are safe and well-satisfied with the supports we provide to them.

We implemented our Risk Framework across all sections of the organisation to improve both our practice with clients and our businesses by identifying, analysing and controlling risks plus meeting the requirements of the NDIS Quality and Safeguards Commission Practice Standards. Kurrajong's Health Advisor is an invaluable resource to our clients and staff, providing staff training and competency assessments in high-intensity health supports to over 400 direct support workers.

During 2023 Kurrajong became a Child Safe Organisation which involves implementing the recommendations and requirements of the Child Safety Standards to ensure children are safe in our services. Our Marketing and Communications team continued to build a strong online presence across three main social channels, with an emphasis on building awareness of Kurrajong's services.

Over the past twelve months we have seen a significant increase in all statistics, the most impressive of those included a 40% increase in Facebook reach, 20% increase in Instagram reach, and over 200% increase in visits to our social media pages.

We have also implemented end-to-end consumer tracking, increasing visibility and providing insight into the way our clients use our website and purchase our products to inform strategy for years to come.

Our People and Culture team has had another big year and has played a pivotal role in many key areas, such as training, recruitment, industrial relations and WHS. Throughout the year, several training initiatives were implemented for staff, including face-to-face courses on providing support to people living with dementia, fire awareness and extinguisher training, a large number of first aid training and many other small courses. In terms of recruitment, the team has been working hard to enhance and promote careers in the disability sector at Kurraiong. This has involved attending careers expos in Wagga, Leeton and Griffith, as well as being an active member in a number of local initiatives including the 'Grow Our Own' program, which helps to highlight career paths in the local community to school students.

Our Finance and Administration team continue to do an outstanding job providing the accounting, payroll and other administration duties required in addition to ensuring strong internal control and compliance with the relevant Accounting Standards.



Community Engagement

Donations and fundraising through our Community Engagement section has enabled the Hildasid Farm project to move closer to completion to achieve our goal of enabling the community to visit and enjoy the Farm on a regular basis. You can read more about the Hildasid Farm in this year's annual report.

Conclusion

I would like to thank my fellow Directors for their advice and support during the year.

Also, my thanks and appreciation to our General Managers, Managers and staff

for another outstanding year delivering services to over 1,100 clients and their families. Finally, thank you and best wishes to our retiring Directors, Chairman Kingsley Ireland, Phil Roy and Louise Lotz. All

Performers in Kurrajong's Got Talent, Griffith 2023.



Maree Wells and Jodie Stephens feeding the Steers at Hildasid Farm.

three have selflessly given of their time as Directors over the vears and their contribution to Kurrajong's success is both acknowledged and appreciated.

Stories about our staff



Jake Ploenges Group Facilitator

I love providing support and seeing a smile on the clients' faces, as well as organizing enjoyable programmes and activities out in the community.

For the past five years Jake Ploenges has been a familiar face in the Kurrajong ranks. Jake joined the team in November 2018, taking on the role of support worker in Wagga, following a career change away from the home improvement industry. Work in the disability sector is a bit of a family tradition of sorts – his mother has been a support worker with Kurrajong for many years, and when the opportunity to try something new came up, he decided to give it a go.

The move into the disability support sector has been a successful and thoroughly enjoyable one for Jake, who this year progressed into the role of group facilitator after four and half years in his previous position. While he loved his work with clients as a support worker, the role of group facilitator has provided its own joys - no two days are the same and there is always something interesting happening, he reckons. The new role really has been a perfect fit - not only does he get to provide support and see plenty of smiles on the faces of his clients (one of the best parts of the job he says), but he also gets to organise enjoyable programs and activities out in the community – benefitting both his clients and the community.

In his spare time Jake enjoys playing and training for soccer, but he admits he loves watching all sport and doing pretty much anything outdoors.

Our Stories



Craig Lees Senior Supervisor Craig Lees loves coming to work every day. Senior Supervisor at Kurrajong Timber, Craig joined the Kurrajong team in August last year, initially at Kurrajong Recycling, before moving into the position at Timber in Wagga.

Manufacturing is clearly in his blood – his previous role, which he held for 38 years, was also in production and manufacturing, as production manager for a local company. While he enjoyed his former role, it was time for a change, and when the Kurrajong opportunity came up he jumped at the chance, he said. "I needed a change, I was in the same job for a very, very, long time." And it was just the jolt he needed. "I love everything about coming to work every day."

Amber Sim's career is the perfect example of the opportunities available at Kurrajong – in her six years with the organisation she has tried her hand at a range of roles, working her way across the organisation as she developed her skills and experience.

Joining the team in Wagga as a support worker in 2017, after discovering a passion for helping people with disabilities and completing her Cert III in Individual Support (disability), her ability and passion for the role were quickly demonstrated and 18 months later she was promoted to the role of facilitator when a new Kurrajong group home opened. This led to further facilitator opportunities with other group homes, before she was given the opportunity to step in to a maternity leave team leader vacancy. This was followed by time holding a newly created position, client care coordinator, before again being promoted, this time into her current permanent role as team leader.

It has been a fairly meteoric rise, but one driven by an innate desire to help people living with disability. No two days are the same and each client is unique in their own needs – thinking outside the box to meet those needs makes the role not only interesting, but also immensely rewarding, Amber says.

"I enjoy being able to use my creativity to meet each client's needs. During my time within Kurrajong I have been given the opportunity to be challenged to work in various roles and teams across Supported Living, and I thoroughly enjoy new challenges that may arise."

When she's not busy helping clients live their best lives through Kurrajong, Amber loves spending time with her border collie, hanging out with family and friends, and heading to the gym. The thing I enjoy most about my job is being able to help those in need, whether that's been building a client's confidence, or skills. It is the staff that Craig loves most about his role. "They are all characters in their own special way."

In Craig's spare time he likes to relax watching the NRL and motorsports, going for rides on his Indian motorcycle and spending as much time as he can with his family. Craig is a Poppy to three grandchildren and thinks that is the best thing in the world.

I thoroughly enjoy it here at Timber, just watching the growth in the team and the satisfaction on their faces when they achieve their goals is so rewarding. They all give it their best and we all have a great time and a bit of fun along the way.



Amber Sim Team Leader

Stories about our staff



Nick Dennis People and Culture Officer

I get the opportunity to challenge myself and grow as a professional whilst working with some of the most passionate people I have ever come across. For two years Nick Dennis has been the helpful and friendly face behind much of Kurrajong's People and Culture work. As People and Culture Officer, his role is varied, challenging, but also very rewarding.

Nick joined the Kurrajong team as a recent university graduate in March 2021, enticed by the opportunity to work as part of an organisation that supports its community.

"There weren't many opportunities for graduate level People and Culture roles in Wagga so I was very excited to see an opening at Kurrajong due to it's reputable ties with our community. I've always leaned towards working in a sector that had real purpose and working for Kurrajong allows me to do just that." While his title has stayed the same, the scope of the work has expanded in that time, largely due to the growth in the organisation and the everchanging People and Culture landscape.

On any given day you will find Nick supporting staff and managers with day to day employment queries, administrating Kurrajong's Learning Management System 'The Nest', coordinating recruitment activities, overseeing the workers compensation process and supporting WHS initiatives.

"In my role I work across many different functions of People and Culture which means my workload is diverse and interesting."

Physiotherapist Katie Rudgley always thought she'd end up working in a big city hospital, however once she'd experienced the joy of working at Kurrajong Therapy Plus in Wagga, she knew she was right where she belonged.

Katie has worked at Kurrajong as a physiotherapist in the Therapy Plus team since 2021, coming to the organisation through the new graduate program.

She added on to the role in May this year, taking on a newly created position of Student Coordinator, looking after students coming on to placements with the organisation.

Katie loves working in the disability sector, in particular in paediatrics, and relishes the chance to work with children of all ages and abilities.

"I absolutely love my job. Being able to spend time with my kids on my caseload every day means that I always leave work with a smile on my face."

"After experiencing working in the world of paediatrics and disability and witnessing the amazing work and change that is carried out at Therapy Plus each day there was no doubt in my mind that Therapy Plus is where I belong."

The role is challenging and varied, and no two days are ever the same – in any given week you'll find Katie in sessions with clients, writing notes, visiting the orthotics clinic, in sessions at the pool, or at the Tumut Therapy Plus where she runs an outreach service. She is responsible for identifying, assessing and treating a huge range of genetic, musculoskeletal, and neurological conditions that Kurrajong clients may have,

Our Stories



Tayla Carey Coordinator of Supports

I like the diversity within Kurrajong and the opportunities the organisation provides to people with a disability.

and working with them and their families to ensure they reach their therapy goals.

"Since we provide therapy long term, as therapists we have the opportunity to create wonderful relationships with our clients and their families and appreciate firsthand the change we create in their lives."

"There is no better feeling than watching one my clients reach their goals."

The Student Coordinator position, while very different to her role as a physiotherapist, is also extremely rewarding - as it is a new position she has been busy creating policies and procedures that will ensure Kurrajong students are well supported and supervised on their placements, and are able to see how wonderful a career with Kurrajong can be.

When she's not busy with clients and students, Katie loves heading to the gym, out with friends and family, or relaxing on the couch with whatever new tv show has grabbed her attention.

In 2019, Narrandera local Tayla Carey joined Kurrajong as a Community Support Worker in the Narrandera Supported

Living team.

employment.

"I've always been aware of Kurrajong and the great range of services they provide within our community. I loved seeing the clients engaged in various activities, social groups and

In the three and a half years as a Support Worker I've really enjoyed working with a diverse range of clients. Helping them upskill to achieve their goals is so rewarding and fulfilling. I wanted to grow as a professional and progress within the organisation. In May this year, I commenced as a Support Coordinator for Kurrajong First Contact." Support Coordination involves linking clients to services, helping clients and families navigate their NDIS Plan, helping Coordinate Service agreements with various stakeholders and assisting clients to connect with their community and mainstream supports.

"Throughout my time with Kurrajong, I have built relationships with clients, their families and stakeholders. I love being able to help people with a disability live an inclusive life and have equal opportunities."



Katie Rudgley Physiotherapist

Stories about our clients



Our Stories

Living their best lives in Narrandera

Housemates Jason, Tim, and Luke reckon they have the best house in Narrandera.

Their spacious, spotlessly clean, and beautifully equipped home is pretty new – only a few years old, and the three best friends love living there. The trio live in one of Kurrajong's Supported Living group homes and are not only rightfully proud of their home and love showing it off to visitors, but reckon moving in has been one of the best things they've done.

Whether it's playing pool, watching tv, having impromptu dance parties, or chilling out with Fred their pet bird, there's plenty to keep the group busy, and that's just how they like it. That's also not even counting the many activities they are involved in through the various Kurrajong services available in Narrandera, Leeton, and Griffith.

For Tim, one of the standouts about living in the group home has been making such strong friendships with Jason and Luke, while for Jason, he says "I just love everything."

There are plenty of laughs at the home, which is beautifully set out with two living areas, five bedrooms, a sunroom/activity space, and a shaded but picturesque yard. The trio enjoy a huge range of activities from drama, visiting the Man Shed, taking guitar lessons (for Tim), netball, Friday nights with friends (a definite favourite for all three), and cooking sessions. For Luke, cooking is a favourite – he loves to make cupcakes and is very proud of a fancy chopping board that makes cutting, peeling, and grating much easier.

Kurrajong Outreach Services Manager Deanne Bolesta said one of the best parts about the group homes was the independence it allowed clients living there.

For Jason, Tim, and Luke, that means doing everything from cooking their meals, to cleaning the house. The only things they don't do are mowing the lawns (although Luke reckons he'd like to give it a go), and general maintenance that's taken care of by an outside team. Support workers are on hand whenever the trio are at home, to provide any help needed, but for Jason, Tim, and Luke, it's another chance for a laugh, some fun, and to keep the party going. Kurrajong Supported Living has group homes across the Riverina Murray Region. Each group home supports between two and five people and is staffed with a Kurrajong Support Worker. Most houses have a Support Worker sleep over each night so they can provide support during the night if needed.

Clients can choose to receive support with day-to-day tasks including cooking, cleaning, shopping, personal safety, medication, social skills, money management, leisure activities, community and personal appointments, community access, and vocational and employment support.



Stories about our clients



Janna Harrison

Ask Janna Harrison what she likes best about being part of the Kurrajong family and she'll give a lengthy list.

Janna has been part of the family since 2006, accessing a wide range of Kurrajong's Lifestyle Choices options in Wagga. Her friends describe her as a kind, independent, and very helpful part of the family, and this is regularly demonstrated in the many groups and activities she is involved in.

Her days are filled with all kinds of fun, including ten pin bowling, outings with a social group celebrating birthdays, and one of her favourites, the Friday afternoon trips to the pub.

She takes great pride in her appearance and loves the beauty sessions on offer at Kurrajong Lifestyle Choices. She also loves being creative and spends lots of time with her creative project group in the art rooms at Hildasid, more recently being part of a group spending time with the farm's newest family members – a trio of adorable highland steers.

Janna is also an avid football fan and when she's not enjoying her days at the Hildasid farm or on outings with her social groups, you can find Janna supporting her beloved Sydney Swans and Sydney Rabbitohs teams.

A true social butterfly, Janna's bright smile lights up any room, and she loves being part of the fun at Hildasid Farm, the home of the Lifestyle Choices team in Waqga Waqga.

Chris from West Wyalong has been part of the Kurrajong family since 2019. He says he likes working hard and keeping on his feet. He is certainly busy, working at the West Wyalong Recycling facility three days a week, attending Lifestyle Choices twice a week and volunteering at a local preschool a few times a term.

He likes the physical work at Recycling, as well as driving the work vehicles. He says he is excited to get a forklift license soon.

Chris has been socialising more since starting with Kurrajong. He is getting out and about in the community and building his confidence. Chris is more willing and confident to try new things and learn new skills.

In his spare time, Chris enjoys driving, spending time with family, music, technology and going to the gym.



Chris Heaslip

Our Stories



Brian Reasin

Brian Reasin is the perfect example of what can be achieved through supported employment services.

Brian has been a member of the Kurrajong Recycling team in Wagga for just over 12 months and in that time has come along in leaps and bounds.

His journey with the Kurrajong team isn't a typical one – unlike most supported workers, prior to joining Kurrajong Recycling, Brian had never accessed any Kurrajong services.

His employment came as the result of sheer determination and a desire to be part of the team – he rang then manager Craig Salan nearly every day asking if there was any work available. Recognising Brian's determination and tenacity,

There are a few things Peter Smith is passionate about ten pin bowling, crosswords and wordfinds, and his job at Kurrajong Timber in Wagga.

Peter has been part of the Timber family since 1986, taking on several roles within the organisation.

His most recent role has been stacking timber, and it is that role he has enjoyed the most every day he takes great pride in lining up and counting the pieces of timber that come through the plant.

wordfinds - he meticulously completes them every day. However, it is ten pin bowling which really has his heart, and his experience and dedication have really paid off – he is a national champion bowler, having competed in a huge number of tournaments over

the years. There is no doubt this is one Kurrajong supported worker

Craig brought him on board. The Brian that joined the Kurrajong team however is very different to the team member of today.

Mum Sandra says his confidence has skyrocketed since joining Recycling, and he is now doing many things he previously would never have dreamed of, because of factors such as crowds and noise. Things like taking part in ten pin bowling tournaments (he is in a team that plays every Saturday) and going on outings.

He also runs the monthly Kurrajong Recycling sausage sizzle for staff, and serves those sausages with a smile.

"He comes home and tells us all about what he's doing. He has so much more confidence, more confidence in himself."

That passion for order and making sure everything is in place can also be found in his interest for crosswords and

with a very full and rich life.



Peter Smith

Stories about our clients



Hawa Abdallah

Hawa has been visiting Therapy Plus in Wagga for over four years. Mum, Carmel had this to say about her time at Kurrajong.

"Hawa has been attending Kurrajong since she was about nine months old, a little while after we had the joy of adopting her into our family."

She is now five years old and is at Kurrajong twice a week, where she goes to speech therapy or occupational therapy (on alternate weeks), as well as being part of the weekly transition to school program. She also attends for the occasional physio session, though her mobility is no longer an issue now that she is one of the world's most agile climbers and escape artists!

Hawa loves going to Kurrajong, she is well known to many of the staff and makes herself very much at home whenever she gets there. She is extremely social and, despite being largely non-verbal, has no trouble communicating with staff, who all make a genuine effort to interact with her.

Hawa is an avid Wiggles and Emma Memma fan, and loves reading, puzzle making, music and dance. Her therapists incorporate these interests into her sessions to try and make the challenge of learning new skills as appealing as possible.

"Hawa is always treated with respect, patience and understanding. Small wonder she finds her Kurrajong visits such a highlight in her week!"

Our Stories



Carlie has been part of Employment Preparation in Griffith for three years. During this time, Carlie has gone through and graduated the School Leavers Employment Support (SLES) program. Whilst in the program, Carlie completed all of her employment modules, gained her First Aid certificate and gained certificates for Makeup and Beauty, Food Safety and Computer Literacy.

Carlie Fuller

Computer Literacy. Carlie came to Kurrajong with experience in the work force already, working within the local school system. She was looking to gain skills to move into other areas of employment and expressed a desire to work in a career that helps support people.

Factory hand Digby Thomas is definitely what you'd call a bit of a character.

A part of the Kurrajong Timber team in Wagga for the past "3 or 4 years, I can't remember", Digby loves to share a joke and a bit of banter with his co-workers, and can always be counted on to bring a smile to the face of those he's working with.

Spending two days at Kurrajong Timber, where he does various tasks in what is known as "the shed" – the primary timber processing area of the enterprise, Digby also works two days at Kurrajong Recycling, where his favourite section is the paper shredding.

Asked what he likes best about working at Kurrajong, he gives a cheeky smile before jokingly saying "my days off".

It's clear by the smiles though that while he may indeed love his days off, he also loves being part of the Kurrajong team.



Digby Thomas

Leonie has been working at the Kurrajong café in Deniliquin for 28 years, and is our shining light. Leonie has a wealth of knowledge and is very supportive of the new supported employees who have recently started at the Café, teaching new members of the team something new each week. Leonie takes on new challenges easily, such as making slices and learning how to dismantle the cappuccino machine for deep cleaning with great enthusiasm.

Leonie is keen to serve customers with a smile,

often joking with our regular customers, as well as fellow work friends. Leonie often remarks, "We are like a family here" which is very heartwarming. Leonie has recently been having Wednesdays off, and is known to remind us every Tuesday with a friendly chuckle, "I get to sleep in tomorrow – you don't" We laugh with Leonie and tell her "That's ok, we'll get you to work doubly hard on Thursday," but really we won't as we look forward to hearing her laughter when she returns to what she refers to us as, her "happy family of work friends."

Carlie was always helping other participants, whether it was helping them with the SLES content or helping someone take their dishes to the kitchen. As a team at Employment Preparation, we knew that Carlie's skills and enthusiasm would be beneficial and in March 2023, she was offered a position within the **Employment Preparation team** as an Office Assistant. Her tasks include helping the team with transporting participants, helping with admin tasks within Employment Preparation and greeting visitors when they arrive in the building.

We are very proud of what Carlie has achieved and look forward to watching her grow as an employee of Kurrajong.



Leonie Schack

Years of Service

Current as at 18 October 2023

Congratulations to our staff and supported employees on achieving significant milestone years of service at Kurrajong.

10 Years	11 Years	12 Years	13 Years	18 Years	19 Years
Joanna Kalms	John Skinner	Cherie Hugler	Ann Flanigan	Florence Edwards	Debbie Shaw
Robert Atwell	Prakash Nariya	Paige Huthwaite	Robyn Chattaway	Brenton Howard	Shane Gall
Norm Corcoran	Johnathan Ryan	Noel Raymond	Nicole Davis	Fernando Whittaker-Roa	Barbara Grigg
India Passlow	Elesha Coburn	Jane Robertson	Darren Johnston	Sharyn Atherton	Deanne Bolesta
Tristan Meredith	David Harmer	Ruth O'Grady	David Cain	Christopher Davies	Leila Sly
Leanne Hay	Joanne Taylor	Ashleigh Collett	Susan Leigh-Cooper	Tracy Evans	John Gledhill
Donna Xuereb	Elizabeth Dowell	Julie Mott	David Hessel	Zena Wahanui	Sue Honey
Josephine Cave	Rosemary Orr	Matthew Johnson	Laura Birchall	Gillian Judd	Barry Armstrong
Matthew Loiterton	Faye Jones	Alan Trotman	Simon Doss	Sue-Ann Brady	Paul Perkins
Celeste Jones		Brenda Oldfield	Alicia Dahlenburg	Dianne Phelps	
Daniel Fortington		Allison Kelly	Coral Richter		
Joshua Reberger		Emma Ryan	Catherine Anderson		
Barney Quade		Allen Ward	Jim Seymour	24 Years	25 Years
Shaun McAdam			Margaret McCurdy	Roger Baker	Lyndal Ross
Barbara Pearson			Barry Pickering	5	Jennifer Howe
			Naomi Kelvy		Crispin Lowe
14 Years	15 Years	16 Years	17 Years	28 Years	30 Years
Christopher Wishart	Melissa Crain	Francis Vella	Daniel Weathers	Ronald Salan	Lindy Maginness
Joshua Hann	Jackson Carroll	Karin Thompson	Tracey Durnan	Dianne Byrne	John Condron
Carolyn Lehman	Carolyn Black	Tanya Van Wel	Karen Salabert	Leonie Schack	Megan Everitt
Tamlin Jones	Christopher Blyth	Martin Frechette	Hilary Crane		Craig McWhinni
Jessica Mohr	Lisa McNiven	Margaret Loudon	Chloe Lidden		
David Oakman	Thomas Lawlor	Phillip Pumpa	Kimberley Rowatt		
Jodie Granger	Suzanne Lewis	Sabrina McDonald	Justin Stokes	35 Years	36 Years
Janat Hussell	Gary Flanigan	Simon Russell	Michael Anderson		
Julie Preston	Debra Howard		Colin Neyland	Wendy Umback	Stephen Gould
Lorna Barber	Timothy Wood		Kylie Anderson	Cathie Smith	
Vicki Manwaring	Julie Girling			Andrew Perkins	
Nicole Smith	Tania Pascoe				
				40 Years	41 Years
				Mary Heffernan	Paul Duck
				David Perkins	
				Lesley Daniels	

20 Years

Michael Eggleton Sandra Grintell Sheree Smith Terry Ness Justin Keane Nathaniel Klein

22 Years

Nathan Collins Joanne Teagle David Chalmers

26 Years

Jane Pottie Darryl White Michelle Thornton

31 Years

Ray Carroll

32 Years

Carolyn Eckersall Christopher Loneragan

37 Years

James Kitney Dean Stapleton Peter Smith Stephanie Warren

45 Years

Tony Arrowsmith

21 Years

Kerryl Pannowitz James Payne Julie Watson Cheryl Brown Cannon Banks Mareeka New

23 Years

Alistair McLean Veronica Foley Veronica Keogh

27 Years

Kane Meyers

33 Years

Jason Harrison John Howitt

38 Years

Geoffrey Pitman

46 Years

Nicholas Fletcher



Our vision to create a rustic, authentic place where people of all backgrounds, cultures, interests, ages and abilities can come together at Hildasid Farm is nearing the stage when we will be able to invite the community to be more actively involved.

The passion and commitment of the farm team comprised primarily of our amazing volunteers, supporters and donors, has been astounding, even with multiple uncontrollable hurdles faced since 2020.

In fact, were it not for our volunteers and the support of our generous donors, Hildasid Farm would not be developing into an amazing community space offering an array of special spaces and opportunities which will soon be available.

Over the reporting period our fox proof chicken areas have been completed and the construction of our rustic chicken caravan is almost complete. This has been the

direct result of our volunteers and their contacts including one as far away as the Southern Highlands.

One other exciting development which can be directly attributed to our donors, is the longawaited arrival of our herd of three miniature Galloway steers from Yea in Victoria. Demand for miniature animals far exceeds supply but this was our time and they were worth waiting for.

These three very cute creatures, Snowball, Curley and Teddy have added a new dimension to some people's Lifestyle Choices program as they visit to feed the steers and this has developed into them being hand fed.

People's joyful reaction is infectious and cause for great excitement as the steers eat their chaff and molasses meal directly from bare hands and suck and slobber over people but never enough to deter them. Each visit is met with the same excitement as was their first.

Given the interaction of the breeder of the steers we have been able to continue with the brushing and patting regime and we will soon introduce walking them on leads. We are currently on the lookout for a volunteer or two who could commit to being involved in this activity with the steers on a fairly regular basis.

We now eagerly await our turn to acquire miniature donkeys which will also serve as therapy animals. They too are sought after for this purpose.

One group who are deserving of recognition are our amazing Kurrajong Race Day committee, generous support of a number sponsors and supporters, many of whom have supported the farm development for a very long time and are listed in the donation section of this report.

The building program undertaken in 2018-2019 provided 40% of the funding required to construct the Lifestyle Choices and Community centres from the National Stronger Regions Fund but since that time the impact has largely been the result of our race day proceeds and some truly amazing and generous supporters who share our belief and passion for what we are developing at Hildasid Farm.

Building works have commenced at Hildasid Farm to provide a large toilet block, a community garden shed and a garden centre. Like other farm structures these will be built to look as if they have always been here, using recycled materials and taking on the very rustic appearance we are known for. This program is scheduled for completion mid November 2023.

That doesn't mean work will stop there with our long awaited and much sought-after Nature Play Area on order and due to be installed later in the year. This will be a very exciting stage and we are confident it will be used by many local children and their families and

certainly we will encourage use by our Therapy Plus service and others supporting children with differing abilities.

Our ability to develop this unique area is certainly only possible because of the of donors and supporters. We thank them all with the greatest sincerity.

We are incredibly appreciative of all our donors and supporters, whether they provide financial or in-kind support and we cannot thank them enough. Several of them request anonymity and we respect their request.

At this time engagement with the community continues with a 'Mental Health through Nature' program currently being run as a joint program through Landcare, Wagga Wagga City Council and Headspace. It is designed for teenage school students and Hildasid Farm has offered its unique space for some of the sessions to be held.

BirdLife Australia have also developed a keen interest in our space and in just two hours their representatives identified, counted and photographed 41 different bird species at Hildasid Farm many of which they did not expect to find here.

This was in a short period and over a very small area. Our planting program is always mindful of what we can do to encourage birdlife and we will soon expand this with Wagga Wagga City Council holding one session of the week-long Aussie Bird Count program, 'Breakfast with the Birds' at Hildasid Farm in October.

Each step towards greater use of what truly is a tranguil setting close to Wagga is celebrated by us all.

Cathie Smith **Community Engagement** Manager

If you would like to know more about Hildasid Farm, how you can support it financially or perhaps volunteer please do not hesitate to contact Cathie Smith on 0438 219 487 or email csmith@kurrajong.com.au

Scan the QR Code



to visit our Hildasid website www.kurrajong.com.au/ hildasid-farm/

Want to know more?

Contact Kurrajong's Community Engagement Manager Cathie Smith on 0438 219 487 or csmith@kurrajong.com.au

Our Supporters

Giving is not just about making a donation. It's about making a difference.

The following donations and support were received from 1 July 2022 - 30 June 2023:

\$70,000+ Anonymous

\$50.000 - \$69.999 Anonymous

\$20,000 - \$49,999 Mueller. Mr & Mrs J

\$5.000 - \$19.999

Austbrokers ABS Cameron Williams Endowment -Equity Trustees **Combined Development Group** Fitzpatrick, Mr & Mrs R Hoop, Mr A Jones, Mrs J **Riverina Plaster Works Riverina Water** Rotary Club of South Wagga Rotary Club of Wagga Wagga Skews, Mrs J Thomas Bros Group Wagga Plumbing Service

\$2,000 - \$4,999

000 Plumbing Services Australia Aitken Rowe Testing Laboratories Alatalo Bros Ampol Subway Edward St Anonymous ARTC (Inland Rail) Booth, Mr & Mrs W **Bush & Campbell Accountants** Clay Target Association Narrandera **Commins Hendriks Solicitors** Coolamon Damasa Estate of the late Margaret Priscilla Gash Farey Transport & Trading Gill, Mr J Graeme Hull Smash Repairs Greg & Fiona Hindmarsh Transport Howard, Dr M Macarthur Real Estate Agency Myer Stores Community Fund Nash, Mrs L **Nu-Concept Constructions**

Oatley Resources Open Mobility Paul Ryan Electrical **Roberson Construction** The Law Society of New South Wales Viatek Walsh & Blair Lawyers WDF Accounting & Advisory Westpac Agribusiness

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A 'plus' Blinds and Awnings Active Foot Clinic Podiatry Adams Kenneally White Andersens Ansvar Insurance Bee Dee Bags **Bidgee Pumps & Irrigation CARE Mechanical Services** Carroll, Mr & Mrs R Chambers Whyte Design & Print **Chubb Insurance Australia** Clarke, Mrs P Condron Constructions CTARS **Delta Agribusiness Denniston & Day Lawyers** Dr Hapangama - Riverina Oral & Maxillofacial Surgery Duffus, Mr & Mrs A Easdowns Accountants & Advisers Estate of the late Colin Walker Brearley Excell Gray Bruni Fitzpatricks G J Buchanan Transport Gallagher Insurance Brokers Hanlon Enterprises (Grain) Hunters 1866 Icono Building Design Imaging Associates Interior Constructions JB Mechanical Joss Group Karcher Center, LTS Equipment Kooringal Stud Krause Building Lamont, Mr & Mrs D Lions Club of South Wagga Wagga MJM Consulting Engineers Moon, Ms T Moorong Veterinary Clinic Narrandera East Infants School Narrandera Exies National Audits Group Noel Thomson Architecture Osborne, Mrs P PRD Wagga Proceeds of the Narrandera Golf Club Charity Day **Riverina Anaesthesia Services Riverina Cardiology Riverina Family Services Riverina Paediatrics Riverina Safes & Locks Ron Crouch Transport** Sainty, Mr J R Selby Watson & Co Sewell Design Shumack Dental Smith, Mr & Mrs N South West Slopes Law Society Stephen Lawrence Constructions Sydney Sleep Services The Honorable Sir William Deane & Ladv Deane Trail Street Medical Centre Viewco Wagga RSL Club Wagga Surveyors Wagga Wagga Veterinary Hospital Watson, Mr & Mrs J Williams. Dr N Xeros Piccolo Consulting Engineers Yenda Producers Co-Operative Society

\$500 - \$999

Allen, Mr & Mrs J Andrea. Mr P Andrews, Ms M **ASB & Associates Chartered** Accountants Black Swan Hotel **Boyce Financial Services** Bovton, Mrs C Carroll, Mrs J Chamberlains SBR

Colin Blake Painting and Decorating Fowler. Mr & Mrs J Gavin Fairman Homes Giacca Partners Hanrahan, Mr J Hardinge, Mr & Mrs L Insurance Brokers of Central Wagga John Mooney Real Estate **JRC Electrical Services** Jupiter Motors Kelsall. Mrs B Kotzur Kanvas Ladysmith Park Perennials Lenehan, Mrs C Mark Irvin Transport McCready, Dr M Moses & Son Nixons Engineering **Riverina Crane Services** Rural Counselling & Wellbeing Stratton Trucking Supagas Wagga Wagga Talbingo Tourist Park Wagga Systems Wagga Trucks Walker, Mr M Wotherspoon, Dr & Mrs M

\$250 - \$499

Adams & Associates Financial Planners Advanced Communications Riverina Howitt, Mr B OAM & Mrs F Allen's Coaches Andracchio, Mr & Mrs A Belmore Thoroughbreds Bull, Mr & Mrs R Connecticut Carpentry Crozier, Dr & Mrs P Donlon, Mr J Dr N Pinto - Orthodontics Wagga Wagga Extend Physiotherapy Irons, Mr & Mrs J Johnson, Mr M LCA Accounting Lowe, Mr & Mrs C McMicking, Mr R Michael O'Reilly Pharmacy Ness, Mr & Mrs T O'Kane, Mr & Mrs T Owen Toyota R H Blake & Co Riordan, Mr & Mrs K Saggers, Dr & Mrs G

Slater, Dr M Stevens, Mrs V Stoll, Mrs S Wagga Selling Age Wiencke, Mr & Mrs

\$100 - \$249

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	Webb, Mrs T West, Mr & Mrs B Williams, Mr & Mrs I
nts	
Р	\$50 - \$9 9
	Adams, Mr H
	Corcoran, Mrs K
s G	Davis, Mrs C
	Dentry, Ms T
	Eldershaw, Ms J
	Graffen, Dr & Mrs M
	Haines, Mr & Mrs R
	Harris, Mr B
	Henderson, Ms S
	Hogan, Ms N
	Honey, Ms S
	Lake, Mr & Mrs K
	Lang, Mrs J
	Lehmann, Mr & Mrs T
	Makeham, Mr & Mrs R
arry Gillett	Montague, Mr M
	Pottie, Mr & Mrs A
	Salmon, Mrs M
S	Selvey, Mrs M
	Teagle, Mr G
	Tinnock, Mr M
	Wallace, Mr & Mrs T
	Young, Mrs D

Thank you for your support

Future Initiatives

Solar Renew

A new and exciting partnership initiative is under way at Kurrajong Recycling which we hope will bring tremendous change to the way solar panels are disposed of and recycled in Australia.

Solar Renew is a commercial partnership between Kurrajong and solar providers The Solar Professionals, to recycle Solar PV panels at Kurrajong's Chaston St recycling site. The Solar Professionals, in partnership with a collective known as Circular Solar Solutions Pty Ltd (a collaboration between Deakin University, APEX Greenhouses, Anderson Services, and cross industry consultants), have developed a semi-automated Solar PV panel recycling plant, which it is piloting with Kurrajong Recycling.

The system works by using patented delamination technology to split the panels into the main components of glass, aluminium, copper, silicon, silver, and a polymer. The process results in no cross contamination or co-mingling of panel components, which means each of the separated materials are able to be returned or sold into various commodity markets.

Glass from the panels are earmarked for the likes of agricultural and domestic glasshouses, and the system is also being investigated by the USA National Research Energy Lab as it trials the manufacturing of new solar panels.

The pilot plant was commissioned at Kurrajong's Chaston St recycling site between April and July this year, and technicians are currently being trained in the use of the equipment, opening up several employment opportunities as a result.

Kurrajong Chief Executive Ray Carroll said the pilot was a hugely exciting initiative that Kurrajong was thrilled to be part of. The commercial arrangement between Kurrajong and The Solar Professionals meant not only was Kurrajong able to extend the varied employment opportunities for both supported and non-supported staff, but it would benefit financially from a scheme that would have positive benefits on the environment, and for the community.

"We are continually looking for ways to build what we can offer our clients and customers, so this initiative was a great way to investigate something that will help create employment, income, and environmental benefits across the board. We are thrilled to be involved and excited to see what this partnership will bring in the future."





Proposed Subdivisions

Deniliquin Subdivision

Kurrajong Waratah merged with Yallambee Deniliquin in 2013 and subsequently acquired the approximately tenacre parcel of land bordered by Napier and Ochtertyre Streets in Deniliquin. Dependent upon a successful EOI process to gauge the level of interest and demand for housing in Deniliquin, we plan to develop this land which comprises 29 blocks. 25 blocks will be made available to the



Lake Albert Subdivision

Kurrajong has plans to build new supported accommodation units in Inglis St, Lake Albert, in Wagga Wagga. This block was purchased by Kurrajong several years ago and is 1,800m² in size. Three, three

Concept



general public and Kurrajong will keep the remaining four blocks to construct urgently needed supported and independent living homes.

bedroom units will be built, with construction to commence in early 2024.

Out and About



5 former Directors with 150+ years of service given to Kurrajong between them, visiting our new building in Narrrandera.



Kurrajong Therapy Plus dressed up in their superhero costumes for the Autism Superhero walk.



Wagga Wagga Show winner Michael with his winning and highly commended artworks.



Wagga Wagga Show winner Paul showing his winning woodwork.



Participants at Wagga Wagga School Leaver Employment Support program celebrated their graduation.



Loki, Beau and Immanuel showing their unique creations at Therapy Plus Lego Club.



Wagga Wagga Show winner Melissa with her winning and highly commended artworks.



Wagga Wagga Show winner Carmel with her winning and highly commended artworks.



Connect with us

@kurrajongwaratah

Erin, Emma, Maddie, Ella, Rebecca-Lyn, and Hugh enjoying the Orange sculptures at the Griffith Spring Festival.



The John Reid Memorial Award was awarded in 2022 to Melissa Crain from Kurrajong Catering.



Wagga Wagga Show winner Nicole with her winning artworks.



Wagga Wagga Show winner Danni showing her winning and highly commended artworks.



Narrandera Lifestyle Choices Wagga bus trip with friends, this regular activity is enjoyed by all.



Aurigent Aurigent

2022.

Long-term employee Tony Arrowsmith getting ready to compact and bale milk bottles.



OK Day 2023.

New multipurpose facility in Narrandera officially opened by Narrandera Shire Mayor, Neville Kschenka.



Kurrajong therapy plus clients participated in bike group over 4 days in the april 2023 school holidays.



Kurrajong staff, families, employees and participants rejoiced in celebration during the 2023 Rotary Shine awards.



Trick or Treaters Halloween in Griffith



Kurrajong Supported Living Manager Cannon Banks receving his 20 year service award at the 2022 AGM.



Lifestyle Choices Wagga celebrating R U



Kurrajong Wagga clients Ben and Corey with Community Support Worker Col and Kerryn catching up at the Men's shed.



Kurrajong Christmas Party, Wagga 2022.



Luke, Jason and Craig at the Tamworth Country Music Festival with Anne Kirkpatrick (Slim Dusty's daughter).



CEO Ray Carroll receiving his 30 year service plaque at the 2022 AGM.

Out and About



Griffith Friday circle of friends attending Griffith Field days.



Griffith Special General Meeting 2022.



25 Sydney University Chemical Engineering students toured Kurrajong Recycling.



Congratulations Paul for 40 years service and Nick for 45 years service.

Client Cody with Speech Therapy Student

at Therapy Plus.



Aaron and Tasma celebrating NAIDOC Week at Lifestyle Choices Wagga.



Celebrating milestones at Timber 40 years with David Perkins, Mary Heffernan and Lesley Daniels, 20 years with Michael Eggleton.





Darryl received first prize in the Creative Expression section at the Wagga Show.



Volunteers with 358 years life experience combined at a week-long working bee. Vince Hunt, David Thompson, Andrew Lee, John Humphry, John Lane.





Lifestyle Choices Wagga celebrating R U OK Day 2023.

Kurrajong Wagga Tour for School Leavers 2023.





Griffith and Leeton Troopers attending a tour at Southern Cotton Gin in Whitton.



Luke, Deon, Maddi, Nicole, Carli, Donna, Ella and Erin having fun at their Friday with friends' celebrated 30 years with Kurrajong. social outing at the Leeton Soldiers Club.



Supported Living Narrandera enjoying Macca's in Wagga after a busy day.



Kurrajong's Got Talent, 2023 Griffith.



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Students from the Indie School spent time in the Gardens at Hildasid Farm learning about Country and culture with Auntie Cheryl Penrith.



John Condron, Recycling Supervisor



Kurrajong were the winners of the 2023 Excellence in Diversity and Inclusion Award at the Leeton Business Chamber Awards.



Kurrajong have their very own netball team, the Krushers in Narrandera.



Saturday trip to Altina Wildlife Park with Lifestyle Choices Wagga.



Wagga Supported Living Snow Trip 2023.



Engaging communities Changing lives



www.kurrajong.com.au