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Traditional Custodian

We acknowledge the Tradtional Custodians of the land where we work and pay our respects to their Elders, past, present and future.

Kurrajong* Lord Baden Powell Drive Wagga Wagga NSW 2650 Version 2022 Phone (02) 6932 6000 www.kurrajong.com.au ACN 002 407 294 ABN 55 002 407 294 Registered NDIS Provider No. 405 000 8171 *Kurrajong Waratah Registered Provider by the NDIS Quality and Safeguards Commission until 17 June 2024 Registration ID: 4-3LLM-500 under Section 73E(4) of the National Disability Insurance Scheme Act 2013.

Nelcome to Kurrajong

At Kurrajong, we have worked for over 60 years helping people with disability achieve their goals and live a life of their choice. Our Vision is to create open, accessible and inclusive communities for all people in the Riverina Murray region.

Today, we are a registered National Disability Insurance Scheme (NDIS) provider and not-for-profit.

We reach all communities across the Riverina Murray region and offer local access to creative and social programs, support coordination, plan management, therapies, short and long-term accommodation, community access, employment readiness and supported employment.

For us, it's all about the individual. Their independence, their confidence, their control and living in communities where their choices are acknowledged and respected.

We do what we do because we care.

We care because this is our home and these are our communities.



Why use an NDIS

Registered Provider

We work closely with the NDIS to ensure the services we provide to you are industry leading. Using a registered provider like Kurrajong means you can have piece of mind knowing that we are required to meet additional standards that Unregistered Providers do not have to meet:



	Registered Provider	Unregistered Provider
NDIS Worker Screen	·	·
Includes Police Check Working with Children Check International Police Check		optional
Access to NDIA-Managed Plans		8
Higher standard of quality services	Ø	\otimes
Payments processed directly with the NDIA	Ø	8
In-depth documentation to reduce risks	Ø	\otimes
Transparent policies including complaints	Ø	8
Annual Audits	•	8
3-years NDIS Commission Certification Audit		\otimes

Our locations

Kurrajong has disability services, businesses and offices covering the Riverina Murray region.



Working with you to achieve your goals

At Kurrajong, we make sure we truly understand who you are as an individual. We will never use a one size fits all approach because there's no one else just like you, and that's what makes your needs unique. Your choices, dreams and aspirations matter.

We work with you to achieve your goals and help you to live a life of your choice in communities that we have helped make open and accessible.

Whether that's through helping you develop new skills, connecting you with the community, helping you to participate in the workforce or assisting you to live independently, the choice is always yours.



We offer end to end disability support services to suit your needs. Whether you need intensive assistance or just a little support, we tailor your supports to suit you as an individual. We know that you may already have support through your family, friends and network, so we work alongside this to provide the best outcome for you

Your funding options

NDIS

We are a National Disability Insurance Scheme (NDIS) provider. If you're new to the NDIS, you may like some help to better understand how you can use the scheme to have more control over your services and the supports you receive.

Our team at Kurrajong First Contact are experts on all aspects of the NDIS and can work with you to make sure you're getting the most value from your funding in ways that enrich your life.

To find out more about the NDIS and eligibility requirements, visit: www.kurrajong.com.au/ndis

Other funding options

If you are not a participant of the NDIS, there are other ways to access and pay for your services.

If you are not eligible for the NDIS, you may qualify for 'fee for service' which means you are able to pay directly for the services you receive.

Our First Contact team can help you navigate paying for your services and can answer any questions you may have. Our friendly team are available to chat to you.

Finding the right fit for you

While we operate as one organisation, we have numerous service brands that each specialise in a different area of support. This means that we can tailor your support across all areas to be as individual as you.



Our Kurrajong First Contact staff are NDIS experts and your first point of contact at Kurrajong. They have a thorough understanding of the scheme and are kept up-to-date with any changes made to the NDIS over time.



At Kurrajong Lifestyle Choices day services, we can assist you to develop the skills you need to work towards your goals, increase your independence, and participate as an active member of the community.



Kurrajong Supported Living provides accommodation and support services for children, adolescents and adults with disability.



Kurrajong Therapy Plus provides supports to children, young people and adults with disability and/or complex developmental delays. We are a unique, multidisciplinary team of speech pathologists, occupational therapists, physiotherapists, educators and family support workers.



Our Employment Preparation team are ready to set you up for employment success!

Employment Preparation and School Leaver Employment Services are NDIS supports which help you to develop job skills and gain independence and confidence.



We own and operate a number of Commercial Enterprise businesses that provide supported employment to adults with disability.



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First Contact

Locations











Support
Coordination
covering the whole
Riverina Murray region

NDIS Support Categories

• Improved life choices and support coordination

In addition to providing plan implementation support and advice, Kurrajong First Contact offers Support Coordination and Plan Management.

Support Coordination

Our Support Coordination staff at Kurrajong First Contact connect you to and coordinate your informal, mainstream and funded supports based on your needs.

Our Kurrajong First Contact Support Coordination staff are locals who are experts on the services offered in their communities. We can source a diverse range of supports to cover everything from mainstream supports to therapeutic services.

In a nutshell, we can help you to:

Coordinate supports from a range of providers.

Develop capacity and resilience in your support and community network.

Resolve points of crisis.



Plan Management

We know that the NDIS can be confusing, so we're here to help! Our Kurrajong First Contact Plan Management team takes the hard work out of Plan Management and can help you to manage your overall plan and supports. We can also help by paying providers on your behalf if you've been funded for financial intermediary.

Plan Management is funded by the NDIS through a monthly fee, charged to a client's plan. This is a flat fee and not related to the complexity or size of a participant's plan.

If managing your own plan in the future is something you would like to do, we can help you get there too!



Itestyle Choices

Locations



NDIS Support Categories

 Assistance with social and community participation, increased social and community participation and core supports

Our Lifestyle Choices day supports are flexible and tailored to you. Want to play sport? Sure! Maybe you'd prefer to make sculptures or learn woodworking skills? That's great too! The choice is always yours.

Day supports provide you with the opportunity to build your skills, socialise and connect with your community. We can help you to find or build on your passions and hobbies, be creative and support you to take part in courses — it's up to you!

Activities can be either individual or in a group setting.

We work with you to design an individualised day program that can include volunteer work, building social and living skills, encouraging creativity and taking part in courses.

Music & dance worshops	Attending the gym	Support to attend appointments
Drama sessions	Bowling	
Swimming	Going to the hairdresser	And so many more!
Cooking	Bush walks	
Gardening	Computers	
Bike riding	Art classes	
Support to access horse riding classes	Exploring Hildasid Farm in Wagga	





Locations – Group Homes











Wagga Wagga

West Wyalong

Deniliquin

Narrandera

Locations – Drop In Support









Finley



Wagga Wagga

West Wyalong

Deniliquin

Leeton

Narrandera

Locations – Short Term Accommodation



Wagga Wagga



Narrandera





Deniliquin

Leeton





NDIS Support Categories

Assistance with daily life and core supports

Whether you're wanting to move out, a home away from home in short term accommodation or simply want some extra support in your own home – we can help!

Our team at Kurrajong Supported Living provide you with the ability and choice to live or have a short stay in a group setting with other people with disability or on your own with support.

Kurrajong Supported Living has group and short-term accommodation homes across the Riverina Murray Region. We know that there's no place like home, so we make sure that our group homes are as comfortable as possible for you. Each group home supports between two and five people and is staffed with at least one Kurrajong Support Worker, depending on our client's needs.

In our group homes, you'll have your own bedroom which you can furnish in any way that you'd like. We also support you to maintain your home environment through cleaning and gardening.

When living in a Kurrajong group home, you can choose to receive support with day-to-day tasks like:







Locations











Wagga Wagga

Tumut

Cootamundra

Griffith

Across the Riverina Murray region through telehealth

NDIS Support Categories

• Improved daily living, assistive technology and core supports

At Kurrajong Therapy Plus, we are very proud of our unique multidisciplinary service which includes speech pathologists, occupational therapists, physiotherapists, educators and allied health assistants.

Kurrajong Therapy Plus services people with disability of all ages and children with developmental delays.

The benefit of having a multidisciplinary team of therapists like ours is that we can work collaboratively within our team to develop a complementary therapy plan where multiple therapy types are required.

To find out more about our Children's specific services, visit: https://www.kurrajong.com.au/disability-services/childrens-services/

Kurrajong Therapy Plus offers:



Employment Preparation

Locations







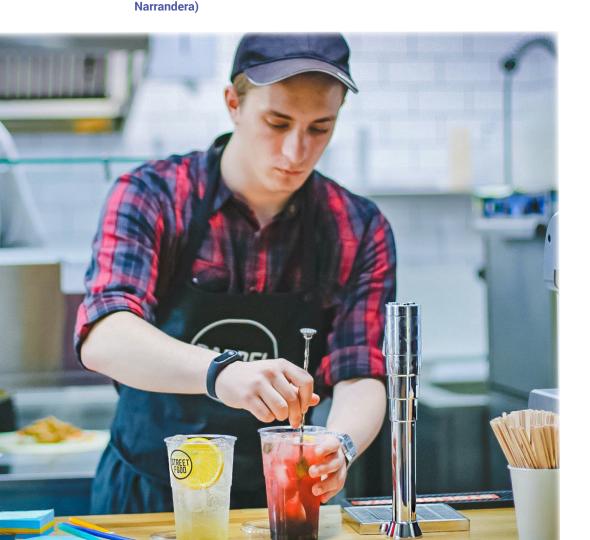
Griffith

(also covering

Leeton and

Deniliquin





Employment Preparation

NDIS Support Categories

Finding and keeping a job

We know that transitioning from school to adult life or finding a job can be challenging. We take the time to get to know you and your support network so we can help you reach your employment goals and help you navigate through the unknown.

We offer both Employment Preparation support for adults as well as School Leavers Employment Support (SLES).

You can access Employment Preparation support at any adult age and join the SLES program up to two years after you finish school.

With Employment Preparation or SLES, you can choose to learn:

Employability skills like punctuality, acceptable workplace behaviour, personal presentation and resume building skills and interview techniques.

Travel Training including learning what transport options are available to you, how to safely travel, license training and carpooling with workmates. We can also support you to get your license

Workplace skills like teamwork, the importance of communication, why there is Work, Health and Safety in the workplace and what it means to you and training like First Aid and White Card.

How to search for jobs and work placements

We can also assist in finding you work placements and employment through our extensive network of local business contacts as well as our own businesses.

A large and important part of the SLES program is supporting you through voluntary work experience. We'll work with you to understand what your interests are and then work to find you a work placement with local employers. This is a great opportunity for you to try out some different jobs and decide what you like best, all while learning valuable skills.

Commerical Enterprises - Supported Employment

Locations



West Wyalong: Recycling



Deniliquin: Cafe. **Timber, Property** Catering, Meals Services and on Wheels. Recycling **Property Services**



Leeton: Laundry



Narrandera: Laundry and Recycling

NDIS Support Categories

Finding and keeping a job

Supported Employment is just what the name suggests – employment with extra support for people with disability. Often times this is support with doing the job, learning new skills and setting goals which we can assist you to meet.

Supported Employment gives you the opportunity to make your own money, learn new skills, make friends and strengthen your connection with the community.

At Kurrajong, we own 5 Commercial Enterprise businesses which provide Supported Employment to over 130 people with disability. These are:

Kurrajong Timber

Kurrajong Recycling

Kurrajong Laundry

Kurrajong Catering

Kurrajong Property Services

We're always on the lookout for new team members, so if you're ready to try something new and learn new skills, contact us to chat about starting your Supported Employment journey.



Does Kurrajong sound like the right for you?

We would love to welcome you to our community of over 1000 clients working towards their goals and living their best lives each day!

We're sure you have lots of questions and we'd love to chat.

You can call us on 1300 764 620 or visit https://www.kurrajong.com.au/contact-us/

Client checklist

Once you get in contact with us to start your journey with Kurrajong, we will need you to provide us with some information to help us best support you.

To get a head start on the process, make sure you have the relevant information about your health needs ready:

- Medication chart when you are taking medications whilst in service
- Current and authorised Behaviour Support Plan
- Any current health or medical plans, such as epilepsy or diabetes plans





Engaging communities changing lives

A true Riverina Murray region local