



Annual Report
2020 - 2021



OUR VISION IS TO
CREATE OPEN,
ACCESSIBLE
AND INCLUSIVE
COMMUNITIES
FOR ALL PEOPLE

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Traditional Custodians

We acknowledge the Traditional Custodians of the land where we work and pay our respects to their Elders, past, present and future.

Kurrajong* Lord Baden Powell Drive Wagga Wagga NSW 2650 **Phone** (02) 6932 6000 **www.kurrajong.com.au** **ACN** 002 407 294 **ABN** 55 002 407 294
Fundraising Authority CFN 10754 © Kurrajong 2020 **Certified Environmental Management System** ISO 14001:2015 **Certificate No.** EMS 569444 **Certified Quality Management System** ISO 9001:2015 **Certificate No.** FS 674308 **Certified E-Waste Scheme** AS/NZS 5377:2013 **Certificate No.** 617084 **Registered NDIS Provider** No. 405 000 8171 *Kurrajong Waratah **Registered Provider** by the NDIS Quality and Safeguards Commission until 17 June 2024 Registration ID: 4-3LLM-500 under Section 73E(4) of the National Disability Insurance Scheme Act 2013.

Front Cover: Kurrajong Wagga client Aaron Boyd during a day program activity.

Our Communities

At Kurrajong, we have worked for over 60 years helping people with disability achieve their goals and live a life of their choice in open, accessible and inclusive communities in the Riverina Murray region.

Today, we are a registered National Disability Insurance Scheme (NDIS) provider and not-for-profit organisation.

We reach all communities across the Riverina Murray region and offer local access to creative and social programs, support coordination,

plan management, therapies, short and long-term accommodation, community access, employment readiness and supported employment.

For us, it's all about the individual. Their independence, their confidence, their control and living in communities where their choices are acknowledged and respected.

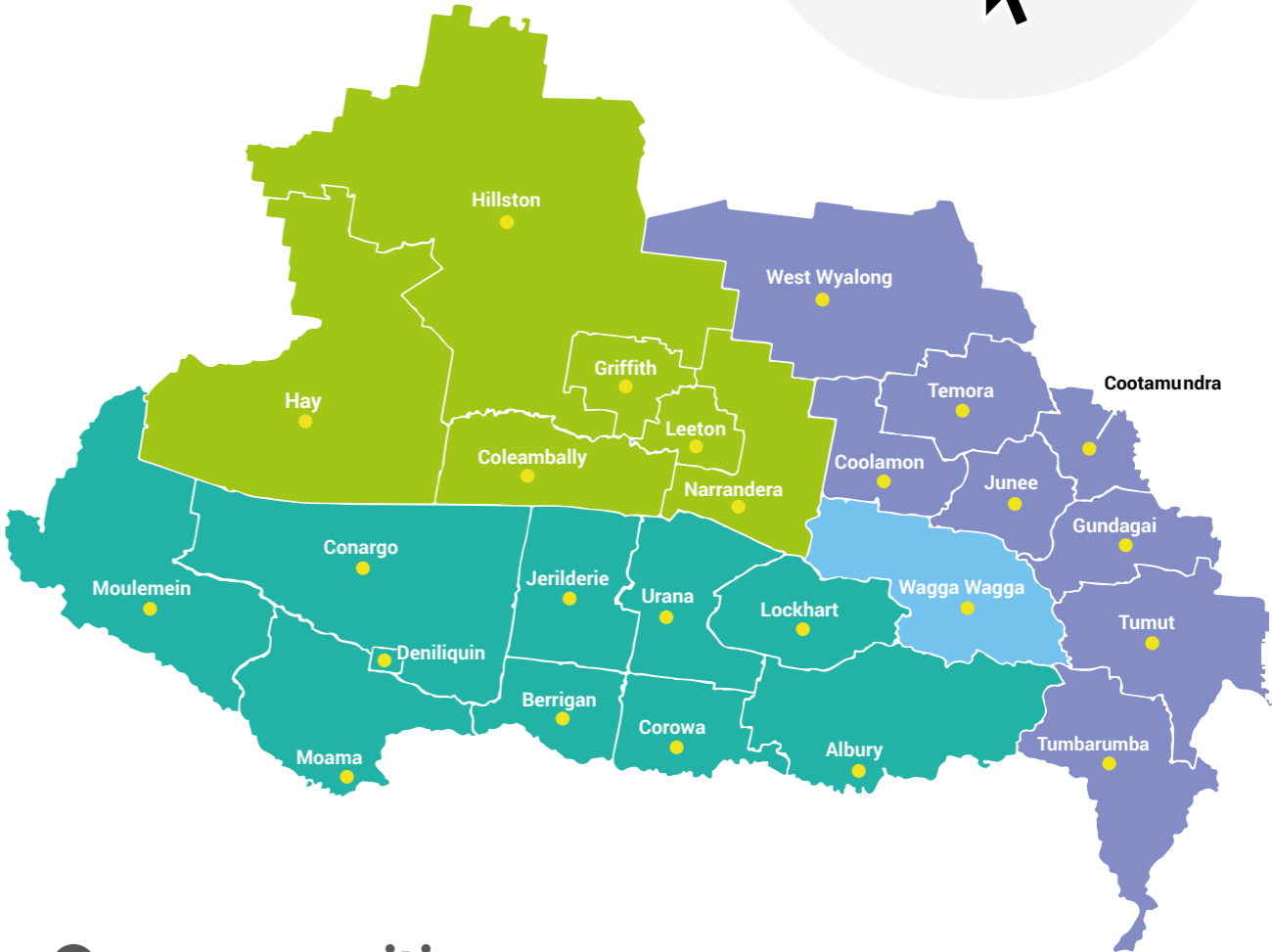
We do what we do because we care. We care because this is our home and these are our communities.



Our Locations

Connect with us

@kurrajongwaratah



Our communities span an area twice the size of Tasmania!

Our Patrons



Sir William Deane
Patron in Chief



Mr Michael Kennedy OAM
Life Member and Patron



Mr Peter Perkins
Life Member and Patron

Our Board of Directors as at 30 June, 2021



Dr Max Graffen
Chairperson



Casey O'Mahony
Vice Chairperson



Colin Duff
Treasurer



Greg de Bruyn
Secretary

Our Life Members

- Mrs Marjorie Anslow OAM
- Mr John Cosier
- Mrs Nell Davis
- Mrs Marcia Fife
- Mr Garry Forde
- Mr Bill Howitt OAM
- Mr Michael Kennedy OAM

- Mr Tony Kew
- Mr Malcolm Nixon
- Mr Peter Perkins
- Mrs Joyce Reynolds
- Mr Ken Reynolds
- Mr Allen Thomas

Our Corporate Life Members

- Myer, Wagga Wagga
- Wagga Daily Advertiser

- PRIME7
- Southern Cross Austereo



Louise Lotz
Director



Phillip Roy
Director



Jen Spain
Director



Susan Huntly
Director



Kingsley Ireland
Director



Ray Carroll
Executive Officer / CEO

Chairperson's Report



As we are all well aware COVID-19 is still proving to be very challenging globally and I am very pleased to advise that Kurrajong has continued to be vigilant and proactive dealing with this virus as we strive to ensure our clients, carers, families and staff remain safe.

I am confident that we are well prepared to deal with any situation that arises. Despite the many issues and challenges with the pandemic, the organisation has had another outstanding year with a net addition of 113 new clients and families receiving Kurrajong's services as well as again recording strong financial outcomes which are reported elsewhere in this publication.

This year we sadly saw the resignation of Director and Treasurer, Hamish Cullenward after 5 years on the Board. Hamish's growing family and increased work commitments couldn't allow him to continue on the Board.

Hamish was an excellent Treasurer and Director during his time with us and his strong accounting skills and well thought out advice was highly regarded amongst the other Directors.

I would like to thank Hamish for his contribution to Kurrajong and wish him and his young family the very best for wherever life takes them.

On a positive note we welcomed three new Directors, namely Jen Spain, Sue Huntly and Greg de Bruyn, to the Board with Jen appointed to initially fill a casual vacancy. With Jen's accounting and Risk Management skills, Sue's Corporate Governance experience and strong community mindedness plus Greg's equally strong accounting, finance and business skills, all are proving to be very valuable members of the Board.

Our 6 Sub Committees, membership of which includes some Directors and independent volunteer members have again worked extremely well giving strong oversight to the Board. I would sincerely like to thank every member of each sub committee for freely giving of their time on their respective committee – it is very much appreciated and your input is valued.

After 40 years in Wagga Wagga, my wife Sue and I arrived at a difficult decision to relocate in order to be nearer our family. Therefore, it was with some regret that I formally announced my resignation as Director and Chairman of Kurrajong at the August Board meeting.

Looking back on the last 13 years of my involvement with Kurrajong, I can see great changes in the governance and function of the organisation.

It has been a challenging and exciting time, particularly with the transition into the NDIS environment in July 2017.

We welcomed three new Directors, namely Jen Spain, Sue Huntly and Greg de Bruyn, to the Board

The important changes in Kurrajong's governance, to my mind, have been:

1. The change from a representative Board composition to a true skills-based Board with good gender and age diversity.
2. Regular formal strategic planning and goal setting, prioritising the individual needs and choices of our clients and families.
3. Development of effective Board Sub Committees, harnessing the special skill sets of Directors.
4. Introduction of a strong focus on technology, marketing and social media.
5. Formal annual CEO appraisal and
6. Regular governance training for Directors

I would like to sincerely thank Ray Carroll our CEO, and my fellow Directors, both past and present, for their dedication to Kurrajong and their support for me personally as Chairman.

Thank you also to our wonderful General Managers, Managers and staff for their excellent work throughout the year.

I leave Kurrajong knowing it is in excellent hands and wish you all every happiness and success in your futures.

Dr Max Graffen
Chairperson



Isobel Lambert
has been a part of
the Employment
Preparation
program in Wagga



'We have continued our investment in technology, marketing and communications, digital transformation and infrastructure'

I am pleased to provide my report for the year which has again proved to be very challenging dealing with the ongoing pandemic.

However, amongst the uncertainty and anxiousness caused by COVID-19, the organisation has had a very successful year achieving excellent client and family outcomes and another very strong financial performance. We have continued our investment in technology, marketing and communications, digital transformation and infrastructure to enable our services to be delivered in an enhanced and timely manner to our clients and families.

The Digital Business and Strategy team has continued to drive many of the Kurrajong Strategic Plan initiatives including the Digital Growth and Retention Strategy implementation, with significant progress being made to implement the new Customer Relationship Management system (CRM) and the creation of a new Kurrajong website in order to provide a better customer experience for clients, donors, Commercial Enterprise customers, prospective staff and the wider community. This year also saw greater use of social media and online advertising to market

the organisation, promote our brand, as well as fundraising and employment opportunities.

In relation to Marketing and Communications, our Facebook page grew to have over 1000 likes/followers and had content seen by approximately 355,000 people. Instagram was launched towards the end of the year and content or ads were seen by approximately 100,000 people.

This year we utilised social media and online payment options to complement the Hildasid Community Gardens Shed Fundraiser in an aim to reach more people and provide greater choice of how to donate for existing and new donors. We also improved communication with our families and clients through a new look client newsletter and other communication tools. We increased our media presence in local print, television and radio within the locations where we operate. We launched Kurrajong Timber's online shop which in the future will be expanded.

Our People and Culture Team continued the development of the Learning Management System (The Nest) which provided efficient and easily accessible training and

communications for staff. We have also developed a large number of training modules ourselves to ensure our staff are suitably trained and prepared for their roles at Kurrajong.

We introduced and implemented regular Pulse Surveys for our Clients/ Carers and staff and as a result we have been able to implement many changes and improvements. Our Allied Health Graduate Program continues to attract high quality graduates and is a very sought-after program. Good progress has been made towards introducing more Employer of Choices initiatives, most notably our introduction of a Kurrajong Paid Parental Leave program in 2021.

Maintaining efficient and timely Information Technology access for our expanding workforce and network of services continues to be a strong focus.

This year we continued the roll out of video conferencing and the consolidations of online collaboration tools to increase the flexibility and connectedness of our workforce and provide more flexibility in service delivery for our clients. An increase in staff resources also allowed more data analysis to occur which is crucial and valuable work as we move towards full implementation of the Customer Relationship Management (CRM) system.

Our Quality and Safeguards section is responsible for quality assurance, continuous improvement, compliance with regulations and risk management. The most challenging task in the past 12 months was to steer Kurrajong to re-registration under the National Disability Insurance Scheme (NDIS) which was done very successfully.

One of the important roles of Quality and Safeguards is to provide support and training in the area of High Intensity Health Supports delivering extensive frontline staff training in complex health procedures. Quality and Safeguards also conducts a general Internal Quality Monitoring (IQM) assessment across the organisation, delivers Managing Actual and Potential Aggression (MAPA) training, develops online training modules and ensures that our policies, procedures and forms are current and compliant.

The need for strong management of risk, both strategically and operationally is paramount, particularly with the NDIS Quality and Safeguards Commission which monitors Kurrajong's NDIS Provider registration. As such, Quality and Safeguards work closely with Managers and the Board Risk Sub Committee to ensure best practice and compliance.

As mentioned earlier our Allied Health Graduate Program in our Therapy Plus services was again very successful as we welcomed seven new graduates to our team - three for Griffith and four for Wagga. We are very fortunate to have these therapists on board and they are wonderful additions to our team. Since its inception in 2018, the Graduate Program has enabled us to employ 29 graduates and applications are already coming in for the 2022 program. This year we also employed another Allied

Health Assistant, bringing the number of Assistants employed to three. Our Educator team continued its excellent work delivering the Department of Social Services Children and Parents program to vulnerable children and families. The great news is that this funding has been extended to 30th June 2023 guaranteeing our families much needed assistance and our team more certainty. The NSW Department of Education Sector Capacity Building Program has also been extended to 31st December 2021. This program involves our Educators assisting 69 preschools across the Riverina and other parts of NSW almost to the South Australian border.

In addition, each Educator has a caseload of NDIS clients they support through groups and individual sessions as well as assisting many with the transition to school process.

Space for therapists and therapy became an issue for our Wagga office in the second half of 2020 resulting in a building being leased on Lake Albert Road. This new building has enabled us to offer weekly Transition to School groups, more social skills groups, more feeding groups, monthly equipment trials, monthly orthotics clinics and more after school appointments for our clients.

In April this year, Griffith Therapy Plus relocated from Middleton Avenue to the former St Therese's school site in Yenda. This has been an excellent move for the service as we have more space and we are now able to offer early learning groups to our Griffith clients.

As 2021 progresses, staff recruitment and retention are proving to be a challenge for Therapy Plus.

Our recent policy changes to provide paid parental leave plus some added incentives for Allied Health and Educators will hopefully help ease this situation.

Our Lifestyle Choices Wagga service provided support to 110 clients during the year assisting them to focus on their goals and increase their skills, as well as social and community participation with their chosen activities. Our staff and clients come from diverse backgrounds, and are at different stages of their life, ranging from school leaver to aged 65.

We are fortunate to have a broad range of staff available to provide tailored partnerships with the broad age group of our clients. Lifestyle Choices provides individual and group support, or a combination of both. We also provide individual supports where staff are engaged to work with the client, their carers and therapists to develop a quality program which is based on individual strengths and interests.

Lifestyle Choices Wagga has continued to make great use of our wonderful location at Hildasid for bike riding, relaxing in the sensory garden and gathering fresh vegetables which have been grown at the farm to use for our cooking sessions.

A new activity is feeding the farm animals who now reside at the farm. Clients are also supported to be creative in our art room, partake in drama, dance and karaoke sessions and craft and use a variety of technologies. We have also been able to use the outdoor stage to conduct drumming workshops and our dance group joined with the drummers in an end of year concert which was fantastic.

First Contact continues to be the first point of contact for clients and families, and all areas of First Contact have experienced strong growth. Support Coordination has continued to deliver great outcomes for our clients and we are now well known for our professionalism and high standards of work. The ongoing focus on processes, building strong relationships with the NDIA, training and outcomes for our clients has again ensured Kurrajong is the leading choice for clients and why we have continued to thrive in this area. We now have 10 Support Coordinators employed across our service area delivering support to 264 clients.

Plan Management has also seen continued growth in client numbers and we are now providing Plan Management services to over 300 clients. Our Employment Preparation services in Wagga and Griffith have continued to deliver outstanding results for our clients reaching record numbers in both School Leavers Employment Supports (SLES) and individual training supports providing services to 60 clients in Wagga and Griffith.

Our Community Connect program which delivers social programs in local high schools across the region has been affected by the continued presence of COVID-19 and school-based restrictions, however due to the hard work of the team we have maintained relationships with local high schools which is very important for the success of this program.

A major achievement for First Contact has been the part time employment of a young lady who worked through our SLES program to eventually become part of the First Contact team. In fact, we had six SLES

participants successfully transition to open employment which is a great achievement.

Kurrajong's Commercial Enterprises support around 140 employees with disability in our various workplaces across the Riverina and Murray regions of NSW providing the employees with vocational training and the satisfaction and sense of fulfillment gained by working in a supportive and positive environment.

Kurrajong Recycling has continued to process a huge amount of kerbside and Container Deposit Scheme material with a strong focus on quality where all of our products are inspected and approved for sale before leaving our site. We've also begun developing a planned maintenance program to improve efficiency by reducing downtime and unnecessary maintenance costs by ensuring our equipment is maintained to a high level.

We now have 10 Support Coordinators employed across our service area delivering to 264 clients.

We have recently been successful in our application under the Remanufacture NSW Grant program that will enable us to better sort our recyclable products resulting in less product ending up in landfill and cleaner, less contaminated saleable products. This is a jointly funded initiative of the State and Federal governments and we will match the funding dollar for dollar.

Despite the 2019-2020 bushfires still impacting the supply of softwood, we have been able to make up the shortage with different types of hardwood sales with hardwood flooring and square dressed timber enabling our Kurrajong Timber business to perform quite well.

In addition, we've introduced a new range of products, namely Kurrajong Kindling and Fire Bucket Blocks which are by-products of our milling operations and were previously sent to landfill. These new lines are available across our service areas and in an increasing amount of retail outlets as well as being available from our new online shop front mentioned earlier. Work Health & Safety continues to be a priority and pleasingly our safety record has again been very good this year.

Our Outreach services in Narrandera and West Wyalong continue to develop innovative ways to support people with disability in their respective locations. Our Narrandera Laundry has been at times overwhelmed with linen from motels when people are travelling and then very quiet during the lockdowns. Fortunately, and thanks to the hard work of the staff there is enough work in recycling, kindling and lawn maintenance to ensure everyone is kept busy. This is a common theme across all Commercial Enterprises who have all done so well to find opportunities during these tough times. Narrandera Recycling is now receiving four times the amount of cardboard as a result of a new arrangement with Cleanaway who are bringing cardboard from Griffith. West Wyalong Recycling continues to provide valuable employment opportunities for our supported employees.



Property Services Wagga Wagga has a new contract mowing for the Department of Primary Industries on the CSU site. Wagga Catering has been business as usual and our biscuits can now be purchased at some local supermarkets.

Property Services in Deniliquin has started supplying kindling to the local IGA supermarket. This season they have already sold more kindling than for all of last winter season which is great.

Kurrajong Catering Deniliquin introduced slice variety packs to the biscuit run and they have been in huge demand. Meals on Wheels have increased in demand and we are now supplying biscuits to 2 cafes, one in Deniliquin and one in Finley. Kurrajong Café Deniliquin has been selling biscuits to the Connected Learning Centre on the TAFE campus.

Overall our Deniliquin Services have had a very positive and exciting year. We moved into our new site in Hardinge Street which has more space with excellent community access and it will give us the capacity to grow.

We will be sharing this site with our three Support Coordinators who will have their own reception area, three offices and a meeting room.

Our STA (respite) house in Wood St is now supporting 25 people teaching living skills and working towards their goal of moving out of home to live independently. We have also just gained our first SLES client with another in the process of signing up and this will be delivered from Hardinge Street.

The Kids Connect group currently has eight children participating and we have plans to commence in Finley where there is a strong need for after school activities. The group home in George St is an excellent home and continues to provide quality accommodation support to the residents.

Lifestyle Choices in West Wyalong continues to provide excellent services to our clients. Throughout the year we have raised funds through fire wood raffles, making and selling cakes for the mine and selling chocolates to the community. This has had twofold effect of providing different types of activities for our clients and enabling the purchase of two couches. The group home in Shire St is a great home with very settled and happy residents.

Our Griffith services opened in Banna Avenue in October 2020 and we now have over 20 clients in Lifestyle Choices programs plus clients for SLES and Support Coordination making a total of around 72 clients. Middleton Avenue has been totally refurbished and has now provided another outlet to offer more Lifestyle services. A big thanks to Bunnings Griffith for their significant contribution to the refurbishment.

In Leeton and Narrandera our Supported Independent Living (SIL) services continued to expand with one young man who transitioned out of home and is now receiving 24-hour support, two young clients transiting into SIL from their family home and a new Short-Term Accommodation (respite) accessible house set up with a vehicle. Also, our excellent Lifestyle Choices services continue to grow with new clients and additional supports.

Our Supported Living Group Homes in Wagga have concentrated their efforts towards the consolidation of supports for the people in our care. Having a strong focus on meeting people's changing needs has been central to providing a person-centred approach for an individual's changing needs.

Engaging with family members, Support Coordinators, Specialists, Therapists, Behaviourists, Facilitators and Team Leaders has enabled us to encompass the person's whole life in the decision-making process which has resulted in great outcomes. Navigating our way in a changing world has been challenging for everyone, however the range of flexible supports available through Supported Living has assisted

us to meet these challenges. Staff flexibility and their commitment towards a person-centred approach is offering reassurance and comfort to our clients during these difficult times.

The Supported Living Day Service room in Blake Street continues to provide people with the option of receiving day supports from Supported Living, and to be more engaged in the community. This service has also been open to Community Drop In clients who engage in themed activities on weekday evenings and weekends, such as Easter activities, Saint Patricks Day, State of Origin nights, pamper nights and pizza and footy nights.

The roll out of COVID-19 vaccinations for our group home clients has been a priority with 94% of our group homes clients fully vaccinated at the end of September 2021.

Our drop in support, short term accommodation and Social Connections services in Wagga, along with our Lifestyle Choices service in Temora have been very much business as usual this year, adapting to the individual needs and wishes of our clients. We have continued to focus on supporting clients to be active members of their community and provide opportunities to build their independence and daily living skills. Social supports have been provided through groups and 1:1 support and to see people grow in their confidence and skills is fantastic.

COVID-19 has had a dramatic effect on our Community Engagement and Fundraising activities with all planned events being cancelled during the last 18 months.

This was incredibly disappointing and to have the 2020 and 2021 race days cancelled has left a large shortfall in funds that would have been used to fast track the Hildasid Farm development.

Despite the cancellation of the two race days, many of our supporters elected to allow us to retain the funds they had committed. We are indebted to these people and companies for their wonderful generosity and commitment to Kurrajong. We will need to work hard to build the momentum necessary to re-establish our events in 2022 but with the help of our great supporters we will do it.

Our Finance and Administration team again did an excellent job carrying out the many accounting, payroll and other administration duties in addition to ensuring compliance with the relevant Accounting Standards. An organisation such as ours demands high levels of reporting and internal control and I am pleased to say everyone again performed very well in this important area.

I would like to thank my fellow Directors for their advice and support during the year. Also, my thanks and appreciation to our three General Managers, Christine Priest, Mat Bertram and Michael Merrylees, our Managers and staff for another outstanding year delivering services to 1,100 clients and their families.

Finally, I would also like to say a special thanks Dr Max Graffen for his continued support and wish he and Sue the very best in their retirement at Lake Macquarie.

Ray Carroll
CEO



'Our Allied Health Graduate Program in our Therapy Plus services was again very successful'.

Treasurer's Report



I have pleasure in reporting another successful year for Kurrajong despite the difficulties and challenges we continue to experience with the effects of the COVID-19 pandemic.

Total revenue increased by 12% on the previous year to \$49M. This increase is attributed mostly to increases in NDIS funding as a result of increased demand for our supports and services. The net operating result for this year is a pleasing surplus of \$3.3M and has been placed in our reserves enabling Kurrajong to take advantage of new opportunities as they emerge, fund future capital expenditure and invest in the technology needed to continue to drive our organisation forward.

Notable capital expenditure to occur in the current financial year are extensions and refurbishments to existing buildings in Wagga, construction of replacement Supported Living facilities on land we own in Wagga, fast tracking the completion of our Hildasid Farm and construction of a multipurpose centre in Narrandera.

The purpose of the impending capital expenditure is to provide much needed office space,

replace ageing group homes and enhance our Community Engagement activities.

We also look forward to the final stages of development of the Hildasid Farm which will enable us to open to the public hopefully late 2022. All this would not be possible without the continued strong financial results year over year, NDIS and other Government funding was 79% of our total revenue. Our Commercial Enterprises had a very strong year overall contributing 17% of the total revenue and providing valued supported employment to 137 adults with disability.

Unfortunately, our planned fundraising activities were again cancelled due to the restrictions imposed by the pandemic with our major Race Day event being cancelled for the second year. Despite this many of our supporters have asked that we retain the funds they had committed which is a wonderful gesture especially during these tough times. Invariably when revenue increases so too does expenditure on infrastructure and staffing relevant to that increase and this resulted in an increase in expenditure of 14% on the previous year.

The increase in staffing produces a positive flow on effect (or the multiplier effect) within the communities in the local government areas we service through our employment of staff who live locally and spend locally.

COVID-19 has created many challenges for Kurrajong once again this year, however, having a strong asset base and reserves plus good leadership across the organisation has enabled us to meet these challenges head on and become a stronger organisation.

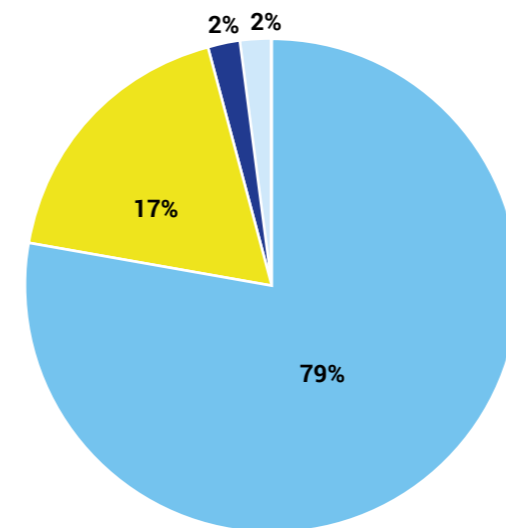
Through Kurrajong's prudent financial management, good governance and investment in our staff and technology we have and will continue to grow and take advantage of new opportunities as they emerge. Despite the challenges in the current climate there are exciting opportunities ahead for Kurrajong and I look forward to seeing the organisation go from strength to strength as we continue to provide quality services to people with disabilities and their families.

In April this year, Malcolm Nixon resigned as the independent member of the Finance & Audit Sub Committee. Malcom has been involved with Kurrajong for over 32 years and his strong business acumen, knowledge and advice will be missed. Thank you Malcolm.

In closing I extend my thanks to the CEO and my fellow Directors for their support and for the role they undertake in monitoring and maintaining the financial health and viability of the organisation. Also, my special thanks in particular to Mrs Sharyn Atherton, Finance and Administration Manager for the excellent role she plays in monitoring and reporting on the financial aspects of the organisation.

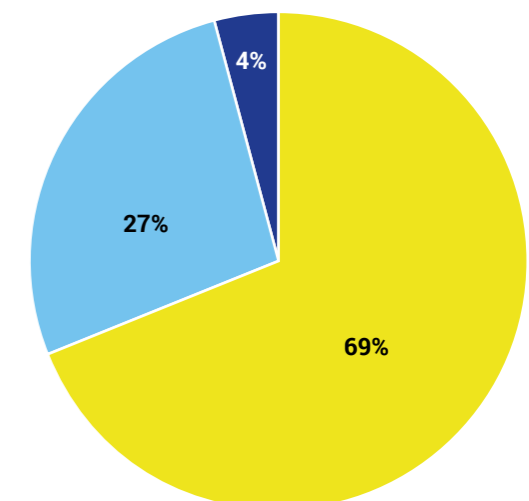
Colin Duff
Treasurer

Financial Results



INCOME

79%	NDIS & Government Subsidies
17%	Income from Business Operations
2%	Rent and Contribution Investment Properties
2%	Fees, Fundraising, Donations and Other Income



EXPENDITURE

69%	Staff Costs
27%	Operating Costs
4%	Equipment Costs

INCOME STATEMENT

What we earned	\$,000
Sale of Goods and Provision of Services	8,518
NDIS & Government Subsidies	38,866
Interest	85
Rent and Contribution Investment Properties	858
Fees, Fundraising, Donations and Other Income	543
Gain on Disposal of Property, Plant and Equipment	227
TOTAL REVENUE	49,097
What we spent	\$,000
Staff costs	31,682
Depreciation of Property, Plant and Equipment	2,007
Cost of Sales	1,421
Operating Expenses	10,679
TOTAL COSTS	45,789
Surplus for year	\$3,308

What we own	\$,000
Property, Plant and Equipment	25,663
Investment Properties	1,741
Cash and Cash Equivalents	29,049
Debtors	1,987
Stock on Hand	713
Other	615
TOTAL ASSETS	59,768
What we owe	\$,000
Creditors	5,535
Rosebank Occupancy Deposits	4,423
Provisions	3,333
Borrowings	1,605
TOTAL LIABILITIES	14,896
Equity	\$44,872

Our People



Natasha Granger

Traineeships at Kurrajong

Leeton staff member Natasha Granger started work at Kurrajong in 2017. During her time at Kurrajong, Natasha has completed an Existing Worker Traineeship and received her Certificate IV in Disability.

'I like that no two days are ever the same and the fact that often what works one day may not work the next, so there is a constant challenge to find new ways to achieve the outcome. I love working with the clients and have built strong work relationships with them and their families over the time I have supported them, it is a great joy to see them succeed and to live a more independent and fulfilling life.'

Kurrajong has also supported staff to complete studies in the following areas as part of a traineeship program:

- Certificate III in Individual Support
- Certificate IV in Disability
- Certificate III in Allied Health Assistance
- Certificate III & IV in Business Administration



Sarah McKern

ALLIED HEALTH GRADUATE PROGRAM

In 2018 Kurrajong launched the Allied Health Graduate Program and has since been successfully recruiting graduates from the Physiotherapy, Occupational Therapy and Speech Pathology disciplines.

Wagga local Sarah McKern is a Speech Pathologist who started with Kurrajong in 2021 after graduating from Charles Sturt University. Sarah completed her final year university placement at Kurrajong and was attracted to apply for a role because 'the level of clinical support offered to new graduates was something I considered essential when beginning my career.'

Sarah's favourite things about the program are 'the positive work environment and friendships we all have with each other at Kurrajong. Working in an allied health multidisciplinary team has been wonderful in further understanding the needs of my clients across the different disciplines.'

For more information on the program, visit www.kurrajong.com.au/careers

Career Spotlight

Mitchell Tinnock began as a graduate in the Kurrajong People and Culture team in 2019 before moving into the role of People and Culture Manager in January 2021.

He commenced with Kurrajong in 2019 after completing a Bachelor of Business at Charles Sturt University. Since then, Mitchell has been successful in progressing to the position of People and Culture Manager.

Mitch's role as manager sees him lead and be heavily involved in many areas at Kurrajong such as learning and development, work health and safety, recruitment and onboarding, employee relations, return to work and many more.

One of the largest projects Mitch has been involved with since joining Kurrajong has been the implementation and ongoing coordination of our learning management system, 'The Nest'. When asked what he likes most about his role, Mitch said "the wonderful and passionate people I am to able to work with each day who all share and are driven by the same goal of making a real difference in the lives of the people we support".

Mitchell Tinnock

Our Workplace

Number of people employed



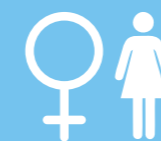
676

540 Staff

Supported employees 136

Health & Safety Representatives 12

Mental Health First Aid Officers 5



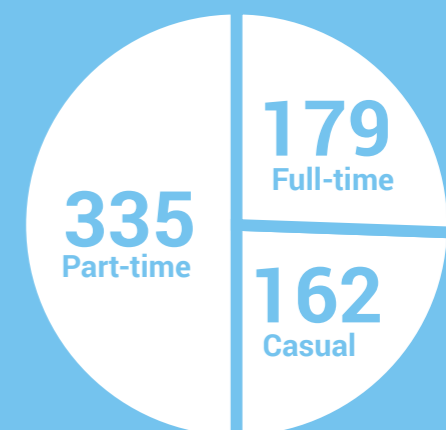
440

Female



236

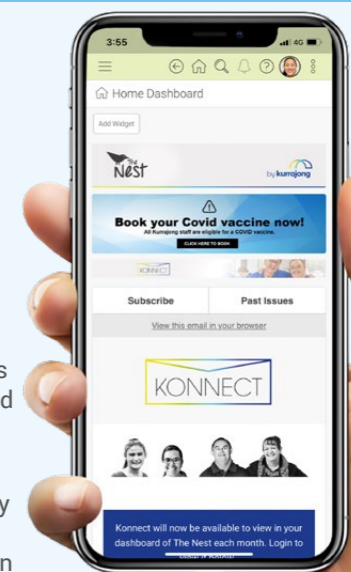
Male



Growing staff capabilities through technology

Providing our staff with the skills to competently perform their role is something we are very committed to. Since being introduced last year, our Learning Management System commonly known as 'The Nest' has streamlined our processes by providing a centralised hub for communication, learning and development and resource sharing.

The Nest allows all staff to keep up to date with what is happening at Kurrajong by housing and displaying our monthly newsletters, internal communications, forms and policies. There are also Kurrajong specific training series that have been developed within the Nest, made readily available for staff to complete and learn new skills or develop existing ones.



Years of Service

Congratulations to our staff and supported employees on achieving significant milestone years of service to Kurrajong. Thank you for your hard work and dedication. We look forward to your ongoing contributions and a bright and successful future together.



10 Years	11 Years	12 Years	13 Years
Cherie Hugler Paige Huthwaite Noel Raymond Jane Robertson Ruth O'Grady Ashleigh Collett Julie Mott Matthew Johnson Alan Trotman Brenda Oldfield Allison Kelly Emma Ryan Allen Ward	Ann Flanigan Janine Tout Robyn Chattaway Nicole Davis Darren Johnston David Cain Susan Leigh-Cooper David Hessel Laura Birchall Simon Doss Catherine Anderson Alicia Dahlenburg Coral Richter Jim Seymour Margaret McCurdy Barry Pickering Natalie Tilden Naomi Kelyv	Christopher Wishart Joshua Hann Carolyn Lehman Tamlin Jones Jessica Mohr David Oakman Jodie Granger Janat Hussell Judith Gabriel Julie Preston Leonard Robinson Lorna Barber Sarah Lilburne Vicki Manwaring	Melissa Crain Christopher Chilton Jackson Carroll Laura Le Ronald Salan Carolyn Black Jacqueline Meyers Christopher Blyth Lisa-Jane McNiven Thomas Lawlor Suzanne Lewis Debbie Young Debra Howard Gary Flanigan Timothy Wood Julie Girling Tania Pascoe
14 Years	15 Years	16 Years	17 Years
Francis Vella Karin Thompson Tanya Van Wel Michelle Sandow Margaret Loudon Martin Frechette Phillip Pumpa Sabrina McDonald Simon Russell	Addrenia Taig Daniel Weathers Tracey Durnan Karen Salabert Hilary Crane Chloe Lidden Phillip James Kimberley Rowatt Justin Stokes Michael Anderson Colin Neyland Kylie Anderson	Debbie Shaw Florence Edwards Nicole Prior Brenton Howard Fernando Whittaker-Roa Sharyn Atherton Christopher Davies Tracy Evans Zena Wahanui Gillian Judd Sue-Ann Brady Cathy Boyton Dianne Phelps	Shane Gall Barbara Grigg Deanne Bolesta Jason Post Leila Sly John Gledhill Sue Honey Joshua Himsley Donalee Gregory Barry Armstrong Paul Perkins



18 Years	19 Years	20 Years	21 Years
Michael Eggleton Sandra Grintell Steven Chapple Sheree Hardie Steven Davis Terry Ness Justin Keane Nathaniel Klein	Leonie McLean Kerryl Pannowitz James Payne Julie Watson Cheryl Brown Cannon Banks Mareeka New	Dorothy McCaskie Nathan Collins Joanne Teagle David Chalmers	Alistair McLean Veronica Foley Veronica Keogh
23 Years	24 Years	25 Years	26 Years
Lyndal Ross Jennifer Howe Crispin Lowe	Jane Pottie Darryl White Michelle Thornton	Kane Meyers	Dianne Byrne Leonie Schack
28 Years	29 Years	30 Years	31 Years
Lindy Maginness John Condon Megan Everitt Kaye Whittaker Craig McWhinnie	Ray Carroll	Carolyn Eckersall Christopher Loneragan	Jason Harrison John Howitt
33 Years	34 Years	35 Years	36 Years
Wendy Umback Cathie Smith Andrew Perkins	Stephen Gould	James Kitney Dean Stapleton Peter Smith Stephanie Warren	Geoffrey Pitman
39 Years	42 Years	43 Years	44 Years
Paul Duck	Robert Wiencke	Tony Arrowsmith	Nicholas Fletcher

Our Services



Kurrajong First Contact staff are NDIS experts. They have a thorough understanding of the Scheme and are kept up-to-date with any changes made to the NDIS over time. Our First Contact staff are located across the Riverina Murray region and can work one-on-one with people with disability and their families and carers to help them understand and implement their NDIS plans.



Kurrajong Therapy Plus provides support to children, young people and adults with disability and/or complex developmental delays. Kurrajong Therapy Plus is a unique multidisciplinary team of speech pathologists, occupational therapists, physiotherapists, educators and family support workers. Kurrajong Therapy Plus is a “one-stop shop” for supporting people and their families/carers to assist with learning, development, inclusive community access, specific therapeutic supports and prescription of specialised equipment for all people with disability.



Kurrajong Lifestyle Choices supports people with disability to develop the skills they need to work towards their goals, increase their independence, and participate as active contributing members of their community.

Its activities cover recreation, leisure, personal development and the pursuit of personal interests, community participation and group involvement, volunteering, art and building independent lifestyle skills.



Kurrajong Supported Living provides accommodation and support services for children, adolescents and adults with disability to live safely and effectively in their community. Types of accommodation and delivery of support can include group homes, flats and units within the community, assistance for people living at home with their carers or in their own home, and short-term accommodation (respite). Kurrajong’s support promotes the health and wellbeing of clients through programs aimed at developing their social and personal skills, household living skills and community participation and engagement skills.



Kurrajong Employment Preparation supports people with disability to transition from school to work. A classroom-based course coupled with on-the-job support in open employment or volunteer work placements helps students develop the skills they need to find suitable employment or connect to a Disability Enterprise Service (DES).

Kurrajong Employment Preparation teaches work skills, safety awareness, travel training, time management, résumé building, communication in the workplace, work health and safety and general life skills.



Kurrajong owns and operates a number of Commercial Enterprise businesses that provide supported employment to adults with disability. Kurrajong’s Commercial Enterprises are located throughout the Riverina Murray region and help employees learn and develop employment skills across a range of areas including retail, hospitality and commercial services.

2020 - 2021 At a Glance

NDIS Planning Support



41,543

Hours spent assisting clients, families and carers through their yearly NDIS planning journey.



1171

NDIS plans implemented



8556

Hours of support coordination delivered



2557

Enquiries actioned including changes to clients plans

Clients

1171

Clients supported



292

0 - 6 years

375

7 - 17 years

323

18 - 45 years

181

45 - 65+ years

Therapy Support



20,740

Hours of therapy support delivered

Delivered online by telepractice

490

Support to participate in the community

267,466

Hours of community access and drop-in support provided



Employment

138

Supported employees



6

Commercial enterprises we operate

Accommodation

1659



Number of nights in short term accommodation

Group homes

24



Group homes and accommodation facilities

65



Clients

Isobel Lambert



Isobel Lambert has been a part of the Employment Preparation program in Wagga for 3 years. During this time, 21-year-old Isobel has graduated from the School Leavers Employment Preparation program and has also been assisted by Kurrajong in a number of volunteer work placements.

Isobel steadily grew her skillset through these placements before Kurrajong was able to find her a placement at Hair Co hairdressers. Erin from Hair Co automatically took Isobel under her wing and started teaching her all the tricks of the trade. Erin approached us and asked what the next step for Isobel could look like. After a discussion, Erin and the Hair Co team decided to bring Isobel on as part of their growing team as a paid employee!

Isobel loves everything about working at Hair Co, especially learning new skills. 'I have really enjoyed working in the team environment and coming into work each day to learn something new. I have learnt how to wash and shampoo and also how to blow dry hair. I am progressing and learning to eventually cut and style hair.'

'Kurrajong staff have supported me throughout the past 3 years. Kurrajong has been a great support network for myself and also other people with a disability.'

Erin from Hair Co is loving having Isobel as part of the team too. 'Isobel came to us from Kurrajong Employment Preparation on a work experience. Upon her arrival, Isobel has been a little ray of sunshine and exactly what our salon needed. A positive, can do attitude, willing to give anything a go, a bubbly friendly face to greet our clients and makes the best coffee and tea in the salon! In the past 6 months we have seen Isobel grow within herself and has come to treat the salon as a safe, fun place to work.'

Isobel's advice to other people with disability looking for employment?

'Follow your dreams, work hard and never give up on your dream. Just go for it!'

Nathan Collins



Kurrajong Narrandera client Nathan Collins has been accessing Kurrajong services for the last 9 years. During this time, 36-year-old Nathan has been supported to grow his confidence, increase community awareness, learn safety in the home and community, learn budgeting skills, increase his independence and much more.

Nathan's favourite things that he has learnt at Kurrajong are, 'to cook different meals, play golf and be more independent.'

Nathan is now supported by Kurrajong to live independently after living with his mother for most of his life. Kurrajong assists Nathan with his daily living skills, all while providing him the choice around the activities he would like to do outside of the home like playing in the Kurrajong band, hanging out with friends, playing golf and visiting his mother daily.

Nathan likes how the Kurrajong team help him to 'get ready for work and help me keep my unit clean. The Kurrajong staff are so nice and helpful.'

Aaron Boyd



Twenty-four-year-old Aaron Boyd has made great progress both personally and socially since he started receiving support from Kurrajong in 2017.

Aaron attends Wagga's Lifestyle Choices where his activities include fitness, sport, shopping, bowling, performing arts and car maintenance. When asked what his favourite thing about attending Lifestyle Choices is, Aaron said, 'everything. It's like my second family, it's all good. I love it here. I love what I do and the people. I love the sport that we do and the dancing and cooking.'

Aaron also participates in the advanced shopping and cooking class each week where wonderful culinary delights are cooked for all clients and staff who wish to purchase lunch. 'They are teaching me how to cook and how to live on my own. Kurrajong is great at helping me do that.'

Kurrajong also supports Aaron to attend appointments and manage his schedule. 'They take me to important appointments, they are teaching me to be a better man and teaching me to keep my memory good.'

'I love the people I get to be with at Kurrajong. It's my second home. We are the biggest family you can ask for really.'

Matthew Wilson



Thirty-year-old Matthew Wilson has been a valued member of the Kurrajong Timber team since 2018. Since Kurrajong Timber started producing Kindling and Fire Bucket Blocks for sale, Matt has been working hard in this area of the factory.

Matt packages the Kindling and Fire Bucket Blocks into stickered bags, ready to be shipped off to customers. Since starting at Kurrajong Timber, Matt has gotten his forklift license and has learnt to operate our machinery.

'I like Kurrajong Timber mainly because of the people I work with and the variety of jobs I do, I really like doing the Kindling and driving the forklift. My Supervisors, Vocational Training Officer and Manager help me if I don't know something and guide me when I have a problem.'

In his spare time, Matt likes to play lawn bowls. 'I play lawn bowls and I am trying to get other people here that used to play back into the game. I also like going out on Friday nights with the Kurrajong social group for dinner.' Matt particularly looks forward to the Kurrajong Timber team BBQ each Wednesday. 'It is good now the BBQs will be on Wednesdays so I can now attend, as they were held on Thursdays which is my day off.'

Skye-Lee Pinder



Skye-Lee Pinder is a recent addition to our Kurrajong Timber team, starting in June 2021. At 18 years of age, Skye has shown herself to be an extremely reliable employee who loves getting in to have a go at any task needed. So far, this has included things like stacking, painting survey pegs and learning to operate machinery.

'I like getting to try all the machines and being able to talk to all the other people. And I have made a lot of new friends which is good and we have a lot of good bosses.'

'The Supervisors schedule what machines we will be working and the Vocational Training Officer shows us how to do it.'

'Kurrajong Timber is a good place to work because we get to choose where we want to work and they show us how to do it. If there is a problem I go straight to a Supervisor who sorts it out.'

Skye looks forward to coming to work each day where she has the opportunity to learn new things and spend time with her new friends. Skye also uses Kurrajong's transport service to get to and from work each day.

'I get up early in the morning excited to go to work and I tell my mum what I have done every day when I get home.'

Hayden Rolfe



Hayden Rolfe is our local Kurrajong handyman in Deniliquin and works across each of our centres, always happy to help where he can. Hayden is always ready with his tools and loves thinking about how he can improve his surroundings - he will always be the first to try and experiment with new tasks.

Hayden is also supported by Kurrajong in his volunteer work placement at the Dyson Bus terminal in Deniliquin where he enjoys cleaning the interior and exteriors of the coach fleet. Hayden has taken the initiative to organise his schedule to have certain days where he completes maintenance around the Kurrajong centres and days when he volunteers at Dyson's. Hayden's mum Janice says it's always easy to get Hayden excited for his day ahead.

'In the morning I don't even need to prompt him, he gets himself in his work clothes ready for his day, he is so excited!'

Since starting at Kurrajong, Hayden's communication skills have continued to improve and he is becoming more confident in himself and his work. Hayden attends Lifestyle Choices in Deniliquin throughout the week, he also accesses Kurrajong Supported Living services through short-term accommodation and Support Coordination to assist with linking his services.

Emily Macarthur



Kurrajong Leeton and Narrandera services have been supporting Emily Macarthur since 2020. Emily is 30 years old and accesses services from Kurrajong Supported Living where she works on her cooking, communication, social and budgeting skills to name a few.

Kurrajong has also helped Emily to gain paid work at the Department of Primary Industries in Leeton where she assists with office admin each Monday. One of Emily's favourite new skills that she has learnt at Kurrajong is how to ride a horse. 'I have learnt to cook and I have learnt to ride a horse. Kurrajong helps me to become more confident with the horses.'

Emily also attends Supported Living Leeton's weekly drama group where she loves being creative and making connections with other clients.

'I like coming to Kurrajong to see my friends. Kurrajong makes me happy.'

Leland and Savannah Swift



Siblings Leland and Savannah Swift have both been attending Kurrajong Therapy Plus since they were babies. Parents Rebecca and Jason have been bringing one or both of their children, 9-year-old Leland and 13-year-old Savannah's to Therapy Plus for the past 10 years.

Leland accesses Speech Pathology, Occupational Therapy and Physiotherapy while Savannah accesses Speech Pathology and Occupational Therapy.

'We love the therapists, they are all so caring. The kids have fun with them. The therapists always communicate really well with the kids and us as parents. They really care about our family and will ring to check on Leland if he's been unwell.'

'The therapists always give us therapy that's easy to do at home. The kids don't even know it is therapy! Leland learns through games and Savannah loves learning through charades.'



Hugh Taylor



Eight months ago, Hugh Taylor walked in Lifestyle Choice Griffith. When meeting Hugh we discovered there was one main goal that he wanted to achieve - to work like his siblings.

With help from our Lifestyle Choices program, Hugh has been able to achieve his goal of going to work. He now looks forward to each Tuesday when he gets to work at Bunnings. When asked what his favourite part of the job is, Hugh said 'my uniform'. Whilst Hugh is at work he is responsible for placing loose stock back in the right department. Hugh has learnt to use the scanner to scan each item to find its right place.

Hugh also spends his Wednesday volunteering for Meals on Wheels where he helps by directing his support worker to the right address by using Google Maps on his phone. Hugh comes back with a massive smile on his face and explains how he has helped people have a hot lunch.

When Hugh isn't attending his work, he enjoys cooking a family meal each week within the kitchen at Kurrajong. When asked what his favourite dish is, Hugh will always tell you Hamburgers as he is a master of the BBQ. Hugh rolls up his sleeves whenever we have BBQ day. Hugh likes coming to Kurrajong because **'I can come 5 days and it's fun and I learn new things and can play my guitar in the band'**. Hugh also loves keeping active through participating in the sport group and going swimming.

Melissa Crain



Thirty-two-year-old Kurrajong client and Catering employee Melissa Crain has worked with and accessed services from Kurrajong since 2017. Melissa works at Kurrajong catering each week where she helps to prepare food, do deliveries and is now able to use the EFTPOS machine and handle cash unaided. Each day, Melissa also makes sandwiches which are sold to the Wagga Day Surgery.

'I enjoy working at Kurrajong Catering, I feel very comfortable here and have made some great friends.' Melissa's confidence has grown during her time with Kurrajong with one major contributing factor being obtaining her license.

'Kurrajong have helped with building my confidence so I can answer the phone, go on deliveries, serve customers and help me when I forget things. Kurrajong SLES also helped me to prepare me to get my license which has helped me with my confidence.'

Each Tuesday, Melissa also attends Lifestyle Choices in Wagga where she is supported in her hobby of art and craft.

Elizabeth Biar



Kurrajong Wagga Supported Living client Elizabeth Biar has been supported by Kurrajong for over 50 years. Over these years, Kurrajong has assisted Elizabeth to grow into the wonderful woman she is today.

'I have been a part of the Kurrajong community for over 50 years. Day to day I am supported to maintain my bedroom and home, cook meals for myself and my housemates, access my community and participate in activities of my choosing.'

Fifty-eight-year-old Elizabeth loves that she has choice around the activities she fills her days with. **'I love spending one on one time with my support staff, we will usually go out for a cuppa or morning tea before heading to the lake to go fishing and meet up with friends. I enjoy a range of activities at Kurrajong Supported Living like scrapbooking, visiting my sister Marie at the dog on the tucker box, going on supported holidays over the years and going to the seasonal dances where I catch up with old friends.'**

'I love that my supports are flexible and I get to do the things that I want to do.'

Kurrajong has assisted Elizabeth to navigate the NDIS to ensure she receives the support she needs in the way she chooses.

'I have learnt how to be more independent in my choices and control over my life. Especially since the NDIS. I now have many more options available to me and I get to live my life the way I choose.'

Chris Heaslip



Twenty-one-year old West Wyalong local Chris Heaslip has been supported by Kurrajong since 2018. Chris works at Kurrajong Recycling on Monday, Tuesday, Wednesday and Friday and attends Lifestyle Choices on Thursdays where he also completed the SLES program.

When Chris began work at Kurrajong Recycling he was very shy, anxious and reserved. Although Chris was nervous, he was always willing to give anything a go. Chris soon learned how capable he really is!

'Since starting at Kurrajong I have become less anxious and more confident in doing my everyday tasks. Also, I have made new friends.'

Chris has enjoyed working at Recycling so much that he asked for more hours. Chris has a love for driving and is always happy to assist with transporting other staff and clients to where they have to go while at Lifestyle Choices. **'I have learnt how to back a trailer and my communication skills are growing.'**

Out and About

Supporting people with disability to live the life they choose in open, accessible and inclusive communities.

Connect with us



@kurrajongwaratah



Balranald client Kateena Boulton showing off her freshly coloured hair.



Wagga client Scott discussing the size of the new shed being built at the Wagga Mens Shed with Don and president Tony.



Deniliquin client Sheree Hardie at the Wildlife Park petting a friendly lizard.



Noel Roberts finishing off his woodwork project at Lifestyle Choices in Wagga.



Roger Jones trying out the passenger seat of a NSW Police car in Deniliquin.



Sam practicing his reading and writing at the Wagga Library.



Griffith client Ella Castellaro as pink Minnie and staff member Melanie as Mickey at Ella's work placement at Hunky Dory.



Hildasid volunteers Hugh, Andrew B, Andrew L, Billy and Justin building raised garden beds.



Lifestyle Choices Wagga clients having a great time with the parachute tent.



Social Connections Wagga client Sam Larfield visiting Fitzroy Falls.



Supported Living client Wayne Emerson enjoying the sites on a road trip with his support worker Liza from Wagga to Coffs Harbour.



Leeton Ironing Basket employees teaching students from Leeton High School how to iron a shirt as well as they do!



Leeton and Narrandera Social Connections clients and staff celebrating at their Christmas party.



Lifestyle Choices Wagga clients playing a ball game at Hildasid Farm.



Temora client Lorraine celebrating St Patricks Day.



The Lifestyle Choices Wagga dance troupe Danni, Jenny, Alison, Aaron, Kiara, Christopher and Adam.



Deniliquin client Josie McAndrew with her great drawing of Keith Urban.



Wagga Supported Living client Louise Geaghan peeling potatoes, ready to cook a yummy meal.



Wagga Supported Living clients celebrating Easter.



Lifestyle Choices Wagga clients on a bush walk.



Griffith clients Ella, Maddie and Megs learning about skincare from the beauty team at Western Riverina Community College.



Leeton clients Emily and Bec with staff member Hilary enjoying the facilities at the new Short Term Accommodation house in Leeton.



Narrandera Supported Living client Simon with his friend Chris showing off their catch.



Leeton and Narrandera clients rehearsing for their production of Mamma Mia which sadly had to be cancelled due to COVID-19 restrictions.

Engaging with our community

While much has been said about the loss of income resulting from the COVID-19 pandemic, I would like to also focus on the wonderful people who have so generously given as they were able, to see our work continue and to support an array of services throughout the region.

During the year we conducted our first Digital Fundraising Campaign and together with approaches to some regular supporters we reached our target and will be able to build a 5m x 5m shed in the Community Gardens at Hildasid Farm in the coming months.

This will provide a space where gardeners can meet, store tools and take a break from the elements. Also generous were those listed in our donations report on page 25 of this Annual Report.

In keeping with the Board commitment to allow us to raise funds to develop the Hildasid Farm, our supporters made it possible for us to develop a number of projects and make purchases which will increase community engagement in the next twelve months.

When we reported the disappointment and challenges of fundraising and community engagement back in 2020, we certainly did not envisage this year would be a repeat of the same. Sadly however, that has been the case. We are mindful no one has been immune from this terrible pandemic.

We recognise some people and businesses have been impacted in different ways and some more intensely than others.

The impact on our supporters has been front of mind as we contemplated if events could go ahead. At the time of writing it's incredibly disappointing to have had to cancel the Kurrajong Race Day, our major fundraising event, for a second year.

Overall while we are feeling the loss of opportunities, the sense of community that comes from the well supported Kurrajong Race Day, together with the financial loss, we look forward to coming together as a resilient community in October 2022 and celebrating another successful Kurrajong Race Day. By that time it will be more than three years since our last race day in May 2019.


It's also important to recognise our wonderful race day supporters who had committed to our race day prior to it being cancelled but who allowed us to retain their support as a donation in lieu of race day or carry funds over to next year's event.

The results we have achieved would not have been possible without you and our small but dedicated race day committee. Thank you all.

Other events had to be sidelined for another year as was the case for many service clubs who support our work. So, despite the things which couldn't and didn't happen in 2020-2021 there is much to celebrate and much we can be grateful for at Kurrajong.

Our community in the region

We are proud that all funds raised in our outreach areas will always benefit the services in the town in which they are raised.



Wagga Catering
biscuits can now be
purchased at some
local supermarkets

West Wyalong

In West Wyalong our Lifestyle Choices clients and staff conducted a wood raffle to help purchase new couches for their service and baked cupcakes for the local mine. The mine on-sold the cakes to support a local cancer awareness program.

Both activities created a great sense of community and of belonging. Also promoting their skills and ability, our local West Wyalong team made and sold rocky road, chocolate gift bags and biscuits at various times throughout the year.

Everyone was very proud of their achievements. They are now working towards the purchase of new ovens.



Narrandera



The longstanding Narrandera Golf Day is always a great success both financially and socially. The organisers were fortunate this year to be able to hold the day despite being in the midst of uncertain times and restrictions. Our Narrandera supporters together with our Laundry and Recycling teams have always been strong in their support of their local service and can feel proud of their hard work.

Through this day the Narrandera Golf Club and our team contributed over \$3,000 towards the purchase of their new ride on mower.

Griffith

Our Middleton Avenue service welcomed the Bunnings team on board as this community minded corporation and their staff gave their time, talent and materials to help renovate the recently occupied premises.

Bunnings staff painted, undertook renovations, supplied materials and donated equipment as part of Kurrajong being the Griffith Stores Community Project Grant recipient for 2021.

This was certainly a mighty effort and saved a considerable amount of money which everyone appreciated.

Thank you to everyone involved.



Thank you

Our wonderful volunteers have continued to give their time as restrictions have allowed. To see their excitement on their return after forced breaks has been heartwarming.

Thank you for your generosity, you make the lives of people we support and our organisation overall richer by your presence and involvement.

To everyone who has contributed to our work; committees, volunteers, staff, our families and service clubs, we are incredibly grateful for the part you play in our engagement with our community.

We look forward to all we can achieve over the coming twelve months with whatever opportunities and challenges we face. Together we can make things happen.

Cathie Smith
Community Engagement Manager



Our Hildasid Journey



Our Hildasid Farm journey has taken an exciting step forward with the Kurrajong Board's decision to fast track its development through our community support and fundraising activities.

Thank you to our wonderful community who have responded to our various appeals associated with the farm. The response has been so positive and reinforces that this is an initiative by the community for the community which also benefits Kurrajong's client and families.

While we are still a very small team on the ground, our volunteers certainly play a crucial role in what we are doing and our achievements to date.

While COVID-19 certainly impacted our ability to have volunteers actively involved over much of the last eighteen months, whenever it was

possible volunteers arrived with a spring in their step and a shared enthusiasm to work.

It's rewarding to work on a project with such broad appeal and lasting benefits for all.

The fact every dollar raised for Hildasid Farm has and will continue to be directed to this initiative is no doubt part of what our supporters find appealing. They will see their support at work and benefiting so many people.

There have similarly been holdups with trades and supplies but hopefully that will soon improve and allow us to get on with the job at hand - and an exciting job it is.

Hildasid Farm is beginning to look and feel a little more established and was the inspiring setting for a week-long planning session led by Vince Hunt from Billinudgel along with

staff and volunteers. Vince has been part of the Hildasid journey since its earliest days. His knowledge and shared vision is inspiring.

We looked at each area or zone of the farm in great detail and at the time of writing this report the results are being compiled in a master plan to share with those who support our vision for this unique initiative, or who may wish to become involved physically or financially now or in the future.

This plan overlays the detailed Community Plan our Board have adopted and will be the basis of the Development Application currently being prepared for lodgment with Wagga Wagga City Council. This will be an exciting step and will be the green light for eleven building structures which form part of Hildasid Farm.

Our Hildasid Farm animals such as alpacas, sheep, goats and a pony have become a real interest for our Lifestyle Choices clients and these will be added to as new fenced areas allow.

The much anticipated fencing to the proposed chicken area will be closely followed by the construction of a rustic chicken caravan to ensure the safe keeping of the chickens overnight, a must in the farm area.

Hundreds of trees and other plantings over the last three years show the benefit of meticulous attention to detail by volunteers and friends and the luxury of our carefully managed bore water resource.

Two particularly exciting areas of Hildasid Farm are our expanding community gardens and the commencement of our WaterUps distributorship where we will share our water saving system with others including schools, early learning centers, councils and the wider community.

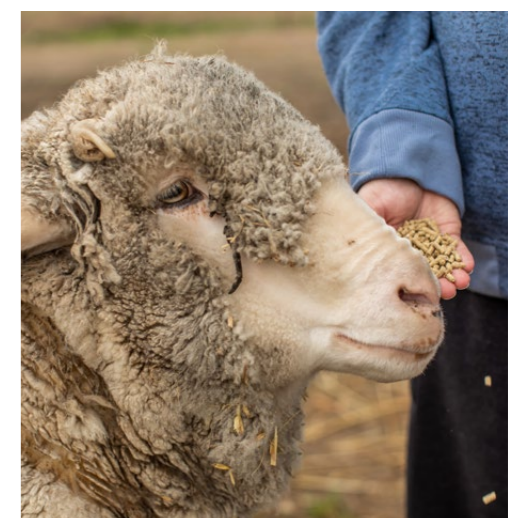
Kurrajong's website will soon feature our WaterUps wicking system product range or they can be viewed on www.waterups.com.au.

Purchasing direct from Kurrajong will not only save the purchaser on freight, but support the further expansion of Hildasid Farm and our precious resource, water.

As part of our plan to enhance our engagement with the community in 2022 we are focusing on involving the community in our gardens, encouraging the sharing of resources, knowledge and the food we produce as a step towards future market opportunities at Hildasid Farm.

Anyone wishing to find out more about Hildasid Farm, our plan, or how you can become a volunteer or support this exciting area, I am readily available to discuss your interest. I can be contacted on csmith@kurrajong.com.au or 0438 219 487.

Cathie Smith
Community Engagement Manager



Our Supporters

Despite a very challenging year with all our fundraising events cancelled due to COVID-19, we continued to receive the support of our donors as they were able. For that we are most appreciative. The following donations and support were received from 1 July 2020 – 30 June 2021:

\$50,000

- Anonymous

\$20,000

- Mueller, Mr & Mrs J

\$5,000 - \$19,999

- Brunskill, Mr & Mrs G
- Cameron Williams Endowment
- Jones, Mrs J
- Kallewanda Pastoral Company
- Mamo, Dr V
- Thomas Bros Group
- Wallace, Mr & Mrs P

\$2,000 - \$4,999

- Anonymous
- Damasa Pty Ltd
- Griffith City Council
- June Prime Lamb
- Leeton Shire Council
- Transgrid

\$1,000 - \$1,999

- Anonymous
- Booth, Mr & Mrs W
- Carroll, Mr & Mrs R
- Lamont, Mr & Mrs D
- Lions Club of South Wagga Wagga
- Narrandera Ex-Servicemens Club Ltd
- Riordan, Mr & Mrs K
- Riverina Cardiology
- Riverina Oral & Maxillofacial Surgery
- Riverina Water
- Rotary Club of South Wagga
- Sainty, Mr J
- Smith, Mr & Mrs N
- Watson, Mr & Mrs J

\$500 - \$999

- Allen, Mr & Mrs J
- Andrews, Ms M
- Bertoldi, Mr E
- Casey, Mr & Mrs S
- Commins, Mrs L
- Hanrahan, Mr & Mrs J
- Moon, Ms T
- Moyes, Mrs C
- Nash, Mrs L
- Roy, Mr P
- Stephenson, Dr & Mrs N
- Walker, Mr M
- Westblade, Ms R

\$250 - \$499

- Abraham, Mr A & Adapoor, Ms D
- Ballard, Mrs D
- Crago, Dr R
- Donlon, Mr & Mrs J
- Johnson, Mr M
- Lowe, Mr & Mrs C
- Ness, Mr & Mrs T
- Rotary Club of Leeton
- Stoll, Mrs S
- Young, Mr & Mrs N

\$100 - \$249

- Andracchio, Mrs & Mrs A
- Barby, Mrs S
- Crichton, Mr & Mrs R
- Dewar, Mr & Mrs D
- Eldridge, Ms C
- Fernon, Mr & Mrs P
- Franz, Mrs A
- Gibbs, Mr & Mrs R
- Girling, Mrs J
- Green, Mr & Mrs P
- Grentell, Mrs K

\$100 - \$249 (cont)

- Hall, D & L
- Irons, Mr & Mrs J
- Jackson, Mrs & Mrs I
- Lemech, Mrs R
- MAS Country
- Matthews, Mr & Mrs S
- Murdoch, Mrs A
- New, Mrs M
- Nixon, Ms J
- Priest, Mrs C
- Pyke, Mr & Mrs D
- Reardon, Mr P
- Shaw, Ms D
- Sinclair, Mr & Mrs I
- Somerville, Ms D
- Temora Lutheran Womens Fellowship Group
- Thompson, Ms L
- Wagga Systems Pty Ltd

\$50 - \$99

- Bertram, Mr M
- Davis, Mrs C
- Fellows, Mr & Mrs C
- Keenan, Cr V
- Maginness, Mr & Mrs G
- McMaster, Mr C
- Molineaux, Mr & Mrs G
- Moon, Mr & Mrs J
- Myer Stores Community Fund
- Stockman, Mrs S
- Young, Mr & Mrs L





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